

PROVIDER BULLETIN

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ADVERSE EVENTS BULLETIN

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- **PREVENTABLE SERIOUS ADVERSE EVENTS PERFORMED BY PROVIDERS**

PREVENTABLE SERIOUS ADVERSE EVENTS PERFORMED BY PROVIDERS

Effective March 1, 2011, MO HealthNet Division (MHD) will be following Centers for Medicare and Medicaid Services' (CMS) guidelines regarding Preventable Serious Adverse Events, see Medicare Transmittal 101, Change Request 6405 dated June 12, 2009 for more information. MO HealthNet will not cover a surgical procedure or other invasive procedure to treat a medical condition when the practitioner erroneously performs: 1) the wrong procedure, 2) the correct procedure but on the wrong body part, or 3) the correct procedure, but on the wrong patient.

In addition, MO HealthNet will not cover hospitalizations and other services related to these non-covered procedures. All services provided in the operating room when an error occurs are considered related and therefore not covered. All providers in the operating room when the **Preventable Serious Adverse Event** occurs, who could bill individually for their services, are not eligible for payment. All related services provided during the same hospitalization in which the error occurred are not covered. However, related services do not include performance of the correct procedure.

Effective for dates of service and inpatient discharges on or after March 1, 2011, services falling in a **Preventable Serious Adverse Event** category will be denied MO HealthNet reimbursement by the claims processing system. Services must be billed appropriately when the following **Preventable Serious Adverse Events** occur: wrong procedure; the correct procedure but on the wrong body part; or the correct procedure but on the wrong patient.

- **Preventable Serious Adverse Event** *medical* claims (CMS 1500 claim form or its electronic equivalent) must be billed with the surgical procedure code and modifier which indicates the type of Preventable Serious Adverse Event: modifier PA (wrong body part), PB (wrong patient) or PC (wrong surgery) AND/OR diagnosis code E8765 (wrong surgery), E8766 (wrong patient) or E8767 (wrong body part) must be present as one of the diagnoses codes on the claim.

- **Preventable Serious Adverse Event** *outpatient* claims (CMS 1450 UB-04 claim form or its electronic equivalent) must be billed with diagnosis code E8765 (wrong surgery, E8766 (wrong patient) or E8767 (wrong body part) within the first five (5) diagnosis codes listed on the claim.
- **Preventable Serious Adverse Event** *inpatient* claims must be billed with a type of bill 110.
 - If there are covered services or procedures provided during the same stay as the Preventable Serious Adverse Event service, then the facility must submit two claims; one claim with covered services unrelated to the Preventable Serious Adverse Event and the other claim for any and all services related to the Preventable Serious Adverse Event.
 - Type of Bill 110 claim should also contain one of the diagnosis codes to indicate the type of Preventable Serious Adverse Event: E8765 (wrong surgery, E8766 (wrong patient) or E8767 (wrong body part) within the first five (5) diagnosis codes listed on the claim.
- A MO HealthNet participant shall not be liable for payment, and must not be billed, for any item or service related to a Preventable Serious Adverse Event.

Provider Bulletins are available on the MO HealthNet Division (MHD) (Formerly the Division of Medical Services) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD Web site at <http://dss.missouri.gov/mhd/global/pages/mednewssubscribe.htm> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

MO HealthNet Managed Care: The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Services not included in MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the red MO HealthNet card or by calling the Interactive Voice Response (IVR) System at 573-635-8908 and using Option One for the red or white card.

Provider Communications Hotline
573-751-2896