

## PROVIDER BULLETIN

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<http://dss.mo.gov/mhd/>

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## MHD SYSTEM UPGRADE

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- **Limited eMOMED Functionality June 4-19, 2011**

### Limited eMOMED Functionality June 4-19, 2011

The MO HealthNet Division (MHD) is reengineering the Medicaid Management Information System including eMOMED to better meet the needs of our participants and providers now and into the future. A significant part of this reengineering effort will be implemented on June 20, 2011. To ensure a successful implementation, MHD must make some features unavailable during portions of June. Starting Saturday, June 4, 2011 and extending through Sunday, June 19, 2011, providers will not be able to create or modify their eMOMED accounts. This includes adding users, adding practice addresses, and adding an NPI. Starting at 5:00 pm on Friday, June 17, 2011 and extending through Sunday, June 19, 2011, real-time claim adjudication using eMOMED will be unavailable.

eMOMED will be available and fully functional beginning Monday, June 20, 2011. We apologize for the inconvenience.

**Provider Bulletins** are available on the MO HealthNet Division (MHD) (Formerly the Division of Medical Services) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

**MO HealthNet News:** Providers and other interested parties are urged to go to the MHD Web site at <http://dss.mo.gov/mhd/global/pages/mednewssubscribe.htm> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

**MO HealthNet Managed Care:** The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Services not included in MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the red MO HealthNet card or by calling the Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the red or white card.

**Provider Communications Hotline**  
573-751-2896