

## PROVIDER BULLETIN

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### **Home and Community Based Services (HCBS) Web Tool Enhancement addition of Financial Management Services (FMS) to the HCBS Web Tool**

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- **The enhancement of Prior Authorization for FMS in the HCBS Web Tool has replaced the Paper Prior Authorization process**
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Effective February 20, 2015, the HCBS Web Tool was enhanced to allow the authorization of FMS. Financial Management Services (FMS) was added as a new service in the Independent Living Waiver (ILW) July 1, 2014. Initially, paper prior authorizations (PA) were necessary for the authorization of FMS.

Effective February 20, 2015 a paper PA is no longer required for the authorization of FMS for new participants authorized for ILW Consumer-Directed Personal Care Attendant Services in the HCBS Web Tool. FMS previously authorized for current participants of Consumer-Directed Personal Care/ILW via a paper PA, will continue as authorized until there is a care plan change or a reassessment. Following any such action, FMS will be authorized in the HCBS Web Tool.

As a reminder, all State Plan Consumer-Directed Services must be utilized prior to billing for ILW Consumer-Directed Personal Care Attendant Services. Only one unit of FMS shall be authorized, per participant per month, and FMS shall not be billed unless at least one unit of ILW Consumer-Directed Personal Care Attendant Services has been delivered.

Any questions regarding this memorandum should be directed to the Bureau of Program Integrity via email at [programintegrity@health.mo.gov](mailto:programintegrity@health.mo.gov) or by phone at 573/526-8557.

**Provider Bulletins** are available on the MO HealthNet Division (MHD) (Formerly the Division of Medical Services) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

**MO HealthNet News:** Providers and other interested parties are urged to go to the MHD Web site at <http://dss.mo.gov/mhd/global/pages/mednewssubscribe.htm> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

**MO HealthNet Managed Care:** The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Services not included in MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the red or white card.

**Provider Communications Hotline  
573-751-2896**