

## PROVIDER BULLETIN

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# DURABLE MEDICAL EQUIPMENT (DME) CLAIM REQUIREMENTS

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- **NEW REQUIREMENT FOR SUBMITTING DME CLAIMS**

Under new federal mandates, the Centers for Medicare & Medicaid Services (CMS) requires all providers who order or refer services for Medicaid participants to be enrolled in their respective State's Medicaid Program. Further, CMS requires all claims for payment for items and services that are ordered or referred to contain the National Provider Identifier (NPI) of the ordering or referring provider upon submission. These requirements are specified within 42 CFR Part 455 Subpart E of the Federal Register, and Chapter 13 of the Missouri Code of State Regulations at 13 CSR 65-2.020.

As a first step in complying with this mandate, effective for dates of service on and after June 1, 2015, the MO HealthNet Division (MHD) will require that claims submitted by a DME provider include the ordering provider on the claim form by entering that provider's NPI. Any claim submitted without the NPI indicated in the required fields will be denied.

Also effective for dates of service on and after June 1, 2015, MHD will require that the ordering provider indicated on the claim be enrolled in the MO HealthNet Program. Claims submitted without an enrolled ordering provider NPI will initially pay but post an exception so providers will be notified of the error for educational and tracking purposes.

At a future date yet to be determined and announced in a separate provider bulletin, claims without an enrolled ordering provider NPI will be denied. The corresponding Explanation Of Benefits (EOB) codes associated with these denials will also be sent out in a future bulletin.

For online claims submission using the eMOMED Provider Portal [www.emomed.com](http://www.emomed.com), providers can locate the ordering/referring provider field at the claim header level under "Service Information". The required field is called "Referring Provider NPI". On the CMS-1500 form, providers should enter the ordering/referring provider's name in field 17. The NPI should be entered into field 17b.

MHD has implemented an electronic provider look-up tool on the eMOMED portal entitled "Provider Enrollment Status" to determine if the ordering provider is enrolled with MHD before the DME provider submits a claim. Providers can find the link to this tool on the "Welcome to eProvider" portal screen on the lower right-hand side, after logging into their eMOMED account. Providers are encouraged to start using this tool prior to claims submission, to help make an informed decision about meeting the ordering provider enrollment requirement.

**Provider Bulletins** are available on the MO HealthNet Division (MHD) (Formerly the Division of Medical Services) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

**MO HealthNet News:** Providers and other interested parties are urged to go to the MHD Web site at <http://dss.mo.gov/mhd/global/pages/mednewssubscribe.htm> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

**MO HealthNet Managed Care:** The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Services not included in MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the red or white card.

**Provider Communications Hotline  
573-751-2896**