

PROVIDER BULLETIN

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Telehealth: Originating Site Reimbursement for Rural Health Clinics & Federal Qualified Health Clinic

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- Reimbursement for procedure code: Q3014 (Originating Site Fee)- Increase of 1% effective January 1, 2016.
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Originating Site Reimbursement for Rural Health Clinics (RHC) & Federal Qualified Health Clinics (FQHC)

RHCs and FQHCs are eligible to receive reimbursement for a facility fee for Telehealth services when operating as the originating site. Claims must be submitted with HCPCS code **Q3014** (Telehealth originating site facility fee). Reimbursement will be made at the lesser of the actual charge or \$14.75. FQHCs will be reimbursed at 92% of their billed charges up to a maximum payment of \$14.75.

RHCs, provider-based and independent, must continue to bill Telehealth services using their non-RHC number when operating as an originating site or distant site.

Effective for dates of service on or after January 1, 2016, FQHC providers must bill no more than \$16.03 to receive the \$14.75 reimbursement. Claims will be subject to post payment review and those reimbursed more than \$14.75 will be adjusted to recoup the difference.

FQHC providers must leave the Rendering Provider ID field (24j on CMS-1500) blank on their claims when billing the Q3014 originating site facility charge.

FQHCs must remove charges and payments for Telehealth services from their year-end cost reports.

Provider Bulletins are available on the MO HealthNet Division (MHD) (Formerly the Division of Medical Services) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD Web site at <http://dss.mo.gov/mhd/> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

MO HealthNet Managed Care: The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Services not included in MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the red or white card.

**Provider Communications Hotline
573-751-2896**