

## PROVIDER BULLETIN

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### Ordering, Prescribing and Referring Provider Requirements

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#### Ordering, Prescribing, Referring (OPR) Provider Requirements

Current state and federal regulations (13 CSR 65-2 and 42 CFR 455.410) require ordering, prescribing or referring (OPR) providers to enroll with Medicaid, even if they do not accept Medicaid. To comply with these rules, MO HealthNet (MHD) is implementing the following: Effective for dates of service on and after November 1, 2017, MHD will require providers submitting claims for Durable Medical Equipment (DME), Home Health, and independent laboratories and radiology services to include the OPR provider's NPI on the claim. MHD will also require that the OPR provider is actively enrolled in the MO HealthNet program, even if the provider does not accept MO HealthNet participants. If claims are submitted without the enrolled OPR provider's NPI, or if the OPR provider is not enrolled with MHD, the claim will be denied.

#### Claim Filing Instructions by Provider Type

##### **DME**

Until additional systems work is implemented, DME providers must indicate the ordering/referring- provider's NPI in the "Referring Provider" field. DME providers should not use the "ordering" or "attending" fields.

##### **Home Health**

Until additional systems work is implemented, Home Health providers must indicate the ordering/referring provider in the "Referring Provider" field. Home Health providers should not use the "ordering" or "attending" fields.

##### **Independent Laboratory and Radiology**

Independent laboratory and radiology providers must indicate the referring physician or non-physician practitioner's NPI in the "Referring Provider" field on the claim, as well.

**Missouri Medicaid Audit & Compliance (MMAC) Provider Enrollment Unit**

Providers can learn more about OPR requirements and download the OPR enrollment application from MMAC's OPR provider [web page](#). There are two options to download the OPR enrollment application: a PDF version and a Word document (links are located at the bottom of the web page). Providers have several methods available in which to send their completed applications to the MMAC Provider Enrollment Unit:

- Fax: 573-751-3105 (preferred method)
- Email: [MMAC.ProviderEnrollment@dss.mo.gov](mailto:MMAC.ProviderEnrollment@dss.mo.gov)
- Physical Address:
  - MMAC / Provider Enrollment  
P.O. Box 6500, 205 Jefferson Street, 2<sup>nd</sup> Floor  
Jefferson City, MO 65102-6500

MMAC's Provider Enrollment Unit personnel expedite all OPR applications received. For further instructions or questions, please contact MMAC's Provider Enrollment Unit at [MMAC.ProviderEnrollment@dss.mo.gov](mailto:MMAC.ProviderEnrollment@dss.mo.gov).

**Provider Bulletins** are available on the MO HealthNet Division (MHD) (Formerly the Division of Medical Services) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

**MO HealthNet News:** Providers and other interested parties are urged to go to the MHD Web site at <http://dss.mo.gov/mhd/> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Managed Care Services

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the red or white card.

**Provider Communications Hotline  
573-751-2896**