

PROVIDER BULLETIN

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School-Based Individualized Education Plan (IEP) Direct Services Provided Via Telehealth

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IEP Direct Services Provided Via Telehealth

Effective August 28, 2016, SB579 added school as an originating or distant site for telehealth. With the passage of this law, IEP direct services currently covered by the MO HealthNet Division can be provided via telehealth. Systems work to identify school as the place of service specific to telehealth is underway. Until the systems work is completed, schools may submit claims for covered IEP services provided via telehealth with the place of service for school (03). Schools must maintain all proper documentation to support claims.

Telehealth Regulation

The current telehealth regulation will be amended to reflect this change, as well as other proposed changes. There will be a public notice and comment period.

Provider Bulletins are available on the MO HealthNet Division (MHD) (Formerly the Division of Medical Services) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD Web site at <http://dss.mo.gov/mhd/> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Managed Care Services

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the red or white card.

**Provider Communications Hotline
573-751-2896**