

PROVIDER BULLETIN

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MO HealthNet Primary Care Health Home Initiative

Missouri's Primary Care Health Home (PCHH) initiative was initially implemented in January 2012. Applications were solicited and accepted again in 2014 and 2016. The Missouri Department of Social Services (DSS) again seeks additional practice sites composed of licensed physicians (internal medicine, pediatric, and family practice specialists), collaborating with other licensed health care professionals, including nurse practitioners and physician assistants, to serve as Health Homes for MO HealthNet participants. The Health Home is an alternative approach to the delivery of primary care services that promises better patient experience and better results than traditional care. The Health Home has many characteristics of the Patient-Centered Medical Home (PCMH), but is customized to meet the specific needs of low-income patients with complex chronic medical conditions.

This initiative is open only to practices with predominant direct primary care commitment. Practice selection will be based on a number of factors, including the application and potentially direct interviews with practice leadership. Review of applications will be performed by MO HealthNet senior staff under the leadership of the MO HealthNet Chief Medical Officer who will make final determination of selected practice sites. Specific practice selection will be based on the merits of each individual application and upon the CMS requirement that there be statewide geographic representation. Each application will be reviewed and carefully considered.

Interested organizations are referred to the [**MO HealthNet PRIMARY CARE HEALTH HOME \(PCHH\) INITIATIVE – NOW ACCEPTING APPLICATIONS FROM POTENTIAL NEW PROVIDERS**](#) on the PCHH website for more information, program requirements, and the actual application.

Please note that the application must be submitted both as a hard copy and electronically. The application is a Word document, and should be completed and submitted as a Word document. Practices must adhere to established timelines posted in the application. **Email responses are due by August 31, 2018** and hard copies must be postmarked by this same date.

Questions about the application may be submitted via [email](#) by **August 10, 2018**. MO HealthNet will host a **Webinar at 10:30 a.m. on Monday, August 13th** addressing those questions, offering further discussion and an opportunity for interested providers to gain additional information. Details are available on the [DSS PCHH Initiative website](#). Inquiries may be forwarded via [email](#) or by phone at (573) 751-5542.

Provider Bulletins are available on the MO HealthNet Division (MHD Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>). Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD Web site at <http://dss.mo.gov/mhd/> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Managed Care Services

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the red or white card.

**Provider Communications Hotline
573-751-2896**