

PROVIDER BULLETIN

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August 17, 2018

Telehealth - Place of Service 02

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- **Place of Service 02: Telehealth (Professional Claims for Distant Site)**

Effective August 19, 2018, the MO HealthNet Division will require Place of Service (POS) 02 for Telehealth services. POS 02 is to be used by the provider furnishing telehealth services from a **distant site** with the exception of services provided on school grounds. Distant site services provided on school grounds should be billed with POS 03 and a GT modifier.

For additional information see CMS MLN Matters MM9231 article below or visit:

<https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNMattersArticles/Downloads/MM9726.pdf>

Provider Bulletins are available on the MO HealthNet Division (MHD) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD Web site at <http://dss.mo.gov/mhd/> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Managed Care Services

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the red or white card.

Provider Communications Hotline
573-751-2896