

PROVIDER BULLETIN

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TELEHEALTH

- **Telehealth/Telemedicine**

Telehealth/Telemedicine Statute and Regulation

The MO HealthNet Division previously notified providers, in provider bulletin volume 40 number 46, dated February 2, 2018, that regulation, 13 CSR 70-3.190 regarding telehealth services will be rescinded and providers should follow the Missouri Revised Statutes when providing telehealth services.

House Bill 1617 has repealed sections 208.670, 208.671, 208.673, and 208.677 of the Missouri Revised Statutes. These sections have been replaced with sections 208.670 and 208.677.

Providers should follow Missouri Revised Statutes, [191.1145](#), [191.1146](#), [208.670](#), and [208.677](#) when providing telehealth services.

Billing

The originating site is where the MO HealthNet participant receiving the telehealth service is physically located for the encounter. Procedure code Q3014 is used by the originating site to receive reimbursement for the use of the facility while telehealth services are being rendered.

The distant site is where the health care provider is physically located while providing health care services by means of telehealth.

The originating site fee and distant site services can be billed by the same provider for the same date of service as long as the distant site is not located in the originating site facility.

Reimbursement to the health care providers delivering the medical service at the distant site is equal to the current fee schedule amount for the service provided. Use the appropriate CPT code for the service along with place of service 02 when submitting telehealth claims for the distant site.

Distant site services provided on school grounds should be billed with place of service 03 and a GT modifier.

Managed Care enrolled providers should contact their Managed Care Organization for questions regarding telehealth/telemedicine billing and reimbursement.

Provider Bulletins are available on the MO HealthNet Division (MHD) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD Web site at <http://dss.mo.gov/mhd/> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the MO HealthNet ID card.

**Provider Communications Hotline
573-751-2896**