

## PROVIDER BULLETIN

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### Medicare Crossover Claims

- Medicare claims automatically crossing over reporting Third Party Resources (TPR)

**MO HealthNet is the payer of last resort** (Applicable Federal Regulations - [42 CFR Part 433](#), Subpart D and State Regulations: [13 CSR 70-4.120](#)). Medicare reports TPR data when claims crossover to MO HealthNet. At times MO HealthNet does not know the TPR data reported by Medicare. Historically, these claims have been paid with the assumption the provider will bill the other payer and adjust their claims with the other payer information.

Effective December 14, 2018, all crossover claims reporting TPR data will be **denied** for other payer information on file. MO HealthNet will deny these claims in order for the **provider to pursue recovery from the TPR.** Providers must utilize this method of cost savings whenever possible.

Third Party Liability (TPL) refers to the legal obligation of other third party resources (TPRs) to pay the medical claims of MO HealthNet participants **prior** to MO HealthNet coverage. A few common TPRs are Medicare, **health insurance**, workers' compensation, automobile medical insurance, homeowner's insurance, malpractice, product liability, medical support orders, and probate. **The function of TPL within the MO HealthNet program is to ensure these resources are utilized as a primary source of payment in lieu of taxpayer dollars.**

Benefit recovery occurs after MO HealthNet issues payment to the provider for a covered service. **The most common reason to utilize benefit recovery is when the TPR is not identified until after MO HealthNet has issued payment for the covered service.** The Cost Recovery Unit pursues direct reimbursement of the MO HealthNet payment from the liable TPR.

Providers are responsible to file claims reporting TPR using [eMOMED](#). **Section 6** of the [Provider manual](#) provides instructions on adjusting claims. Providers can utilize the [Insurance Resource Report \(TPL4\) form](#) to update TPR for the participant.

If you need assistance with adjusting your claims, please call Provider Communications at 573-751-2896 or Provider Education at 573-751-6683.

**Provider Bulletins** are available on the MO HealthNet Division (MHD) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

**MO HealthNet News:** Providers and other interested parties are urged to go to the MHD Web site at <http://dss.mo.gov/mhd/> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the MO HealthNet ID card.

**Provider Communications Hotline  
573-751-2896**