

PROVIDER BULLETIN

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Telehealth Originating Site Reimbursement

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Telehealth Originating Site Reimbursement Update for Fee-for-Service

Effective for dates of services on and after January 1, 2019 the MO HealthNet Division (MHD) will reimburse outpatient facilities the telehealth originating site fee at the lesser of the billed amount or the outpatient fee schedule amount of \$15.60.

The originating site is where the MO HealthNet participant receiving the telehealth service is physically located for the encounter. Procedure code Q3014 is used by the originating site to receive reimbursement for the use of the facility while telehealth services are being rendered.

Managed Care enrolled providers should contact their Managed Care Organization for questions regarding telehealth/telemedicine billing and reimbursement.

Provider Bulletins are available on the MO HealthNet Division (MHD) (Formerly the Division of Medical Services) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD Web site at <http://dss.mo.gov/mhd/> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the MO HealthNet ID card.

Provider Communications Hotline
573-751-2896