

## PROVIDER BULLETIN

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## HOSPICE

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### ANNUAL HOSPICE RATE CHANGE

The MO HealthNet Division (MHD) hospice payment rates effective for dates of service October 1, 2019, through September 30, 2020, are provided in **Attachment A**. As in previous years, these rates are listed by Core Based Statistical Area (CBSA). Separate rates are listed for hospice providers who submitted the federally required quality data to the Centers for Medicare & Medicaid Services (CMS) with lower payment rates for those providers who failed to comply with CMS' quality data submission requirements.

In order to comply with the Balanced Budget Act of 1997, hospice providers must use the **Attachment A** rate schedule when billing for services provided in an individual's home when that residence is outside the CBSA in which your agency is located. If services are provided in a CBSA with a higher rate than the CBSA rate for the location of your agency, please notify the MHD Clinical Services Unit via email at [MHD.ClinicalServices@dss.mo.gov](mailto:MHD.ClinicalServices@dss.mo.gov). Your email should include your provider name, NPI number, residence service counties, and a request for the higher rate for the CBSA to be placed on your file. This will allow you to be reimbursed at the appropriate CBSA rate.

CMS issued a final rule, CMS-1629-F, which created two routine home care daily payment rates. There is one rate for the first 60 days of care and another rate for care beyond 60 days. Hospice providers *must* bill the correct rate for the appropriate period of routine home care days. The MHD generates retrospective quarterly reports to ensure providers are billing the correct rate. Identified overpayments due to incorrect billing of the higher rate will be recouped from providers.

### SERVICE INTENSITY ADD-ON

CMS-1629-F also established a payment rate called the Service Intensity Add-on (SIA). This payment is made for a visit by a social worker or a registered nurse (RN) when provided during routine home care in the last seven days of a patient's life. The SIA payment is in addition to the routine home care rate. The SIA payment rate is shown on **Attachment A** and is limited to four hours combined for both RNs and social workers on each date of service. The SIA payment is only for those social worker and RN services provided during an in-person visit and does not apply to phone visits. Hospice providers must differentiate between nursing services provided by a registered nurse (RN) and nursing services

provided by a licensed practical nurse (LPN) because an LPN is not eligible for the SIA payment. CMS has established two procedure codes for providers to distinguish between RN services, G0299 (direct skilled nursing services of a registered nurse, RN, in the home health or hospice setting) and LPN services, G0300 (direct skilled nursing of a LPN, in the home health or hospice setting). The procedure code for social work services is G0155 (medical social service visit).

Revenue code 551 (skilled nursing) must be used with procedure code G0299 and revenue 561 (medical social service visit) must be used with procedure code G0155, or claims will deny. SIA services must be billed for each date of service. A date span cannot be used.

### **HOSPICE ENROLLMENT HISTORY IN CYBERACCESS**

CyberAccess includes a feature to allow users to view the MHD participants' hospice enrollment history. The enrollment history is valuable information for providers to determine the correct routine home care daily rate.

CyberAccess is a web-based tool that also allows physicians to prescribe electronically, view diagnosis data, receive alerts, select appropriate preferred medications, and to electronically request drug and medical prior authorizations for the MHD participants. The MHD contracts with Conduent to provide CyberAccess. To become a CyberAccess user, contact the Conduent help desk at 888-581-9797 or send an E-mail to [CyberAccessHelpdesk@conduent.com](mailto:CyberAccessHelpdesk@conduent.com).

### **MO HEALTHNET WEBINAR TRAINING CONFERENCES**

The MHD provider education staff provides interactive web-based trainings to providers. The training conferences are for individuals or groups and are limited to 2 hours in length. Providers should enroll in training sessions applicable to their provider type. The provider must have access to the Internet and a telephone. Please reference <https://dss.mo.gov/mhd/providers/education/> for detailed instructions on enrolling in the training conferences.

### **APPLICABILITY**

Managed Care enrolled providers should contact their Managed Care Organization for questions regarding hospice billing.

**Provider Bulletins** are available on the MO HealthNet Division (MHD) website at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

**MO HealthNet News:** Providers and other interested parties are urged to go to the MHD website at <http://dss.mo.gov/mhd/> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the MO HealthNet ID card.

**Provider Communications Hotline  
573-751-2896**

**ATTACHMENT A**

HOSPICE CBSA RATES FOR HOSPICE PROVIDERS THAT HAVE SUBMITTED QUALITY DATA							
CBSA	COUNTY	DAILY RATE	DAILY RATE	CONTINUOUS HOMECARE	INPATIENT RESPITE	INPATIENT CARE	SERVICE INTENSITY ADD-ON
		DAYS 1-60	DAYS 61+				
16020	Bollinger	\$168.19	\$132.93	\$1,205.75	\$422.88	\$891.49	\$50.24
	Cape Girardeau						
17860	Boone	\$173.22	\$136.90	\$1,241.82	\$432.53	\$916.07	\$51.74
22220	McDonald	\$172.31	\$136.18	\$1,235.29	\$430.78	\$911.62	\$51.47
27620	Callaway	\$173.49	\$137.11	\$1,243.74	\$433.04	\$917.38	\$51.82
	Cole						
	Moniteau						
	Osage						
27900	Jasper	\$167.99	\$132.77	\$1,204.31	\$422.50	\$890.51	\$50.18
	Newton						
28140	Cass	\$186.07	\$147.06	\$1,333.91	\$457.15	\$978.82	\$55.58
	Clay						
	Clinton						
	Jackson						
	Lafayette						
	Platte						
	Ray						
	Bates						
	Caldwell						
41140	Andrew	\$187.94	\$148.54	\$1,347.34	\$460.74	\$987.98	\$56.14
	Buchanan						
	Dekalb						
41180	Franklin	\$186.57	\$147.46	\$1,337.56	\$458.12	\$981.31	\$55.73
	Jefferson						
	Lincoln						
	St. Charles						
	St. Louis Cnty						
	St. Louis City						
	Warren						
44180	Christian	\$167.99	\$132.77	\$1,204.31	\$422.50	\$890.51	\$50.18
	Greene						
	Webster						
	Dallas						
	Polk						
All counties not listed above							
26	Rural MO	\$167.99	\$132.77	\$1,204.31	\$422.50	\$890.51	\$50.18
<b>Out of State Providers</b>							
Chicago, IL - use St. Louis							
Quincy, IL - use Rural MO							
Berryville, AR - use Rural MO							
Kansas City, KS - use KC, MO							

HOSPICE CBSA RATES FOR HOSPICE PROVIDERS THAT HAVE <u>NOT</u> SUBMITTED QUALITY DATA							
CBSA	COUNTY	DAILY RATE	DAILY RATE	CONTINUOUS HOME CARE	INPATIENT RESPITE	INPATIENT CARE	SERVICE INTENSITY ADD-ON
		DAYS 1-60	DAYS 61+				
16020	Bollinger	\$164.91	\$130.34	\$1,182.24	\$414.64	\$874.12	\$49.26
	Cape Girardeau						
17860	Boone	\$169.85	\$134.24	\$1,217.61	\$424.09	\$898.22	\$50.73
22220	McDonald	\$168.96	\$133.53	\$1,211.21	\$422.38	\$893.86	\$50.47
27620	Callaway	\$170.11	\$134.44	\$1,219.49	\$424.59	\$899.50	\$50.81
	Cole						
	Moniteau						
	Osage						
27900	Jasper	\$164.72	\$130.18	\$1,180.83	\$414.26	\$873.16	\$49.20
	Newton						
28140	Cass	\$182.44	\$144.19	\$1,307.90	\$448.23	\$959.75	\$54.50
	Clay						
	Clinton						
	Jackson						
	Lafayette						
	Platte						
	Ray						
	Bates						
	Caldwell						
41140	Andrew	\$184.28	\$145.64	\$1,321.07	\$451.75	\$968.73	\$55.05
	Buchanan						
	Dekalb						
41180	Franklin	\$182.94	\$144.58	\$1,311.48	\$449.19	\$962.19	\$54.65
	Jefferson						
	Lincoln						
	St. Charles						
	St. Louis Cnty						
	St. Louis City						
	Warren						
44180	Christian	\$164.72	\$130.18	\$1,180.83	\$414.26	\$873.16	\$49.20
	Greene						
	Webster						
	Dallas						
	Polk						
All counties not listed above							
26	Rural MO	\$164.72	\$130.18	\$1,180.83	\$414.26	\$873.16	\$49.20
<b>Out of State Providers</b>							
Chicago, IL - use St. Louis							
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