

## PROVIDER BULLETIN

Volume 42 Number 31

<http://dss.mo.gov/mhd/>

March 18, 2020

### SUSPENSION OF COVERAGE FOR INCARCERATED INDIVIDUALS

**Applies to: All MO HealthNet Participants**

**Effective Date: October 21, 2019**

---

- **Suspension of Coverage During Incarceration**

---

The MO HealthNet Division (MHD) will suspend coverage instead of terminating eligibility for MO HealthNet eligible participants when they are incarcerated in correctional centers or jails. The MHD is making this change to comply with [Missouri Senate Bill 514](#). The Department of Corrections (DOC) and city, county, and private jails are responsible for notifying the Department of Social Services that a MO HealthNet participant is incarcerated.

When verifying participant eligibility through the electronic billing portal [eMOMED](#) or by accessing the IVR (Interactive Voice Response) system at 573-751-2896, providers may encounter new “lock-in” descriptions for incarcerated individuals. See below.

- N (Restricted) – means MO HealthNet services are restricted to a certain provider.
- Lock-in Information Name and Number:
  - **“INCARCERATED”** means the participant is currently incarcerated with DOC or a city/county jail and MO HealthNet eligibility has been suspended.
  - **“INPATIENT INCARCERATED”** means the participant is incarcerated but is currently “inpatient “ (in a hospital). Incarcerated individuals will only receive this lock-in if they remain inpatient for twenty-four (24) hours or more.

**Provider Bulletins** are available on the MO HealthNet Division (MHD) website at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

**MO HealthNet News:** Providers and other interested parties are urged to go to the MHD website at <http://dss.mo.gov/mhd/> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the MO HealthNet ID card.

**Provider Communications Hotline  
573-751-2896**