

PROVIDER BULLETIN

Volume 43 Number 02

<http://dss.mo.gov/mhd/>

July 21, 2020

PHARMACY DIAGNOSIS CODE

APPLIES TO: Pharmacy providers

EFFECTIVE DATE: August 16, 2020

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- **ICD-10 Diagnosis Code on Pharmacy Claims**
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ICD-10 Diagnosis Code on Pharmacy Claims

On August 16, 2020, the MO HealthNet Division (MHD) will accept the ICD-10 diagnosis code on pharmacy claims.

The MHD uses extensive medical information, including diagnosis codes, in a majority of the clinical and preferred drug list edits. Submitting the ICD-10 diagnosis code will be optional; however, we encourage you to do this, because it will reduce provider burden by decreasing the number of times a pharmacy or prescriber must call the helpdesk.

Prior to this new method, the MHD only accepted diagnosis codes on medical claims and providers had to call the pharmacy helpdesk to ask for a manual override when supplying the information.

The submitted diagnosis code must be from the prescriber and will be subject to audit. In Missouri, pharmacists are currently not allowed to diagnose based on current rules and regulations.

Provider Bulletins are available on the MO HealthNet Division (MHD) website at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD website at <http://dss.mo.gov/mhd/> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the MO HealthNet ID card.

**Provider Communications Hotline
573-751-2896**