

PROVIDER BULLETIN

Volume 43 Number 06

<http://dss.mo.gov/mhd/>

September 2, 2020

DENTAL PROGRAM

Applies to: MO HealthNet Fee-For-Service Dental Providers

Effective Date: November 1, 2020

CONTENTS

- **2019 AMERICAN DENTAL ASSOCIATION (ADA) DENTAL CLAIM FORM**
 - **APPLICABILITY**
-

2019 AMERICAN DENTAL ASSOCIATION (ADA) DENTAL CLAIM FORM

Effective November 1, 2020 the MO HealthNet Division (MHD) will begin accepting the 2019 ADA Dental Claim Form for reimbursement of dental services.

The MHD will accept the 2012 and 2018 ADA Dental Claim Forms through April 30, 2021 to allow dental providers to transition to the 2019 form. The 2002, 2004 and 2006 ADA Dental Claim Forms will no longer be accepted upon implementation of the 2019 ADA Dental Claim Form on November 1, 2020.

The 2019 ADA Dental Claim Form can be found on MO HealthNet's website at:

<http://manuals.momed.com/manuals/presentation/forms.jsp>.

APPLICABILITY

Managed Care enrolled providers should contact their Managed Care Organization for questions regarding dental claims.

Provider Bulletins are available on the MO HealthNet Division (MHD) website at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD website at <http://dss.mo.gov/mhd/> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the MO HealthNet ID card.

**Provider Communications Hotline
573-751-2896**