

PROVIDER BULLETIN

Volume 43 Number 15

<http://dss.mo.gov/mhd/>

December 28, 2020

DENTAL PROGRAM

Additional Information/Clarification Applicable to the September 2, 2020 2019 American Dental Association (ADA) Dental Claim Form Bulletin

Applies to: MO HealthNet Fee-For-Service Dental Providers

Effective Date: May 1, 2021

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2019 AMERICAN DENTAL ASSOCIATION (ADA) DENTAL CLAIM FORM

On November 1, 2020 the MO HealthNet Division (MHD) began accepting the 2019 ADA Dental Claim form for reimbursement for dental services. MHD will accept paper claims using the 2012 and 2018 ADA Dental Claim forms through April 30, 2021 to allow providers time to transition to the new form requirement. Paper claims using the 2002, 2004 and 2006 ADA Dental Claim form versions will not be accepted.

REQUIREMENT OF ICD-10 DIAGNOSIS CODES ON DENTAL CLAIMS

On May 1, 2021, dental providers will be required to complete Field 34A on the 2019 ADA Dental Claim form with the appropriate diagnosis code(s). Providers are responsible for selecting the appropriate diagnosis code(s) for the dental procedure(s) billed on the claim. Up to four diagnosis codes can be submitted on a claim.

The 2020 Current Dental Terminology (CDT) procedure code book provides examples of ICD-10 codes associated with CDT codes. Diagnosis codes are grouped by systems diagnoses. Most CDT procedure codes will likely be associated with diagnosis codes from K00.0 through K08.59. As a subset, restorative procedures will likely be associated with codes K02.3 through

K02.9; periodontal procedures will likely be associated with diagnosis codes K05.0 through K06.9; and endodontics and extractions may be associated with codes K04.0 through K04.99. Other codes for pathology, oral surgery and orthodontics are also on the diagnostic codes list.

The diagnosis code requirement is being implemented to allow MHD to obtain data regarding diagnoses associated with dental services provided.

REQUIREMENT OF PLACE OF TREATMENT CODES ON DENTAL CLAIMS

On May 1, 2021, providers will also be required to provide the appropriate Place of Treatment code in Field 38 on all 2019 ADA Dental Claim forms. Providers are responsible for selecting the appropriate code for the dental procedure(s) billed on the claim. Dental services may be provided in settings such as the dentist's office, the participant's home or other place of residence, the hospital or settings such as a clinical facility, ambulatory surgical care facility or school. Please see the attached for a list of applicable codes.

The place of treatment code requirement is being implemented to allow MHD to obtain data regarding the setting(s) in which dental services are being provided.

DENIALS RECEIVED ON DENTAL CLAIMS SUBMITTED NOVEMBER 1, 2020 THROUGH NOVEMBER 5, 2020

Providers who submitted dental claims electronically November 1, 2020 through November 5, 2020 may have received denials due to the diagnosis code field and place of treatment code field not being populated. MHD inadvertently turned on this requirement November 1, 2020. Any providers that received a denial on a claim for this reason during this time period should submit a new claim for payment.

APPLICABILITY

Managed Care enrolled providers should contact their Managed Care Organization for questions regarding dental claims.

Provider Bulletins are available on the MO HealthNet Division (MHD) website at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD website at <http://dss.mo.gov/mhd/> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the MO HealthNet ID card.

**Provider Communications Hotline
573-751-2896**

CODE	DESCRIPTION
02	Telehealth
03	School
11	Office
12	Home
15	Mobile Unit
19	Off Campus Outpatient Hospital
21	Inpatient Hospital
22	On Campus Outpatient Hospital
23	Emergency Room-Hospital
24	Ambulatory Surgical Center
49	Independent Clinic
50	Federally Qualified Health Center (FQHC)
71	Public Health Clinic
72	Rural Health Clinic
99	Other Unlisted Facility