

PROVIDER BULLETIN

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Telemedicine – Behavioral Health Services in Residential and Inpatient Settings

Effective Date: Immediately

Applies to – MO HealthNet Fee-For-Service Behavioral Health Providers:

- **Psychiatrist**
- **Advanced practice psychiatric nurse**
- **Licensed or provisional licensed psychologist, doctoral psychology intern**
- **Licensed clinical social worker, licensed master social worker**
- **Licensed or provisional licensed professional counselor**
- **Licensed or provisional licensed marital and family therapist**

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Telemedicine Definition

For purposes of this bulletin, telemedicine refers to the delivery of health care services by means of information and communication technologies which facilitate the assessment, diagnosis, consultation, treatment, education, care management, and self-management of a patient's health care while such patient is at the originating site and the health care provider is at the distant site.

Modifier GT

In order for claims to process correctly, when a participant is located in a residential or inpatient place of service (Place of service codes 14, 21, 33, 51, 55, 56 or 61), providers delivering behavioral health services via telemedicine must bill with the GT modifier and with the place of service where the participant is physically located. In these instances, providers must not bill with place of service 02.

Applicability

This applies only to services billed to MO HealthNet fee-for-service. Providers should consult the appropriate MO HealthNet Managed Care Health Plan with billing questions for services covered by managed care.

Provider Bulletins are available on the MO HealthNet Division (MHD) website at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD website at <http://dss.mo.gov/mhd/> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the MO HealthNet ID card.

**Provider Communications Hotline
573-751-2896**