

PROVIDER BULLETIN

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April 29, 2021

DENTAL PROGRAM

Update to the December 28, 2020 2019 American Dental Association (ADA) Dental Claim Form Bulletin

Applies to: MO HealthNet Fee-For-Service Dental Providers

Effective Date: May 1, 2021

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2019 AMERICAN DENTAL ASSOCIATION (ADA) DENTAL CLAIM FORM

Effective May 1, 2021, the MO HealthNet Division (MHD) will only accept the 2019 version of the ADA Dental Claim Form. The 2019 ADA Dental Claim Form can be found on MO HealthNet's website at: <http://manuals.momed.com/manuals/presentation/forms.jsp>.

ICD-10 DIAGNOSIS CODES ON DENTAL CLAIMS

In a previous bulletin, MHD notified providers that the ICD-10 diagnosis code field on the claim form will be a required field beginning May 1, 2021. This no longer applies. The ICD-10 diagnosis code will be an optional field; however, if a diagnosis code is entered, it must be a valid diagnosis code in order for the claim to process.

REQUIREMENT OF PLACE OF TREATMENT CODES ON DENTAL CLAIMS

The requirement for completion of the Place of Treatment code still applies. Beginning May 1, 2021, providers will be required to provide the appropriate Place of Treatment code in Field 38 on all 2019 ADA Dental Claim forms. Providers are responsible for selecting the appropriate code for the dental procedure(s) billed on the claim. Dental services may be provided in settings such as the dentist's office, the participant's home or other place of residence, the hospital or settings such as a clinical facility, ambulatory surgical care facility or school.

APPLICABILITY

Managed Care enrolled providers should contact their Managed Care Organization for questions regarding dental claims.

Provider Bulletins are available on the MO HealthNet Division (MHD) website at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD website at <http://dss.mo.gov/mhd/> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the MO HealthNet ID card.

Provider Communications Hotline
573-751-2896