

PROVIDER BULLETIN

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Electronic Visit Verification Aggregator Solution Contract Awarded

Applies to: Personal Care Service Providers

Effective date: (5/25/2021)

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ELECTRONIC VISIT VERIFICATION AGGREGATOR SOLUTION CONTRACT AWARDED

The State of Missouri (State) Office of Administration (OA) has awarded Contract #CT210348001 to Sandata Technologies, LLC. (Sandata) to implement the State's Electronic Visit Verification (EVV) Aggregator Solution effective April 1, 2021. This contract was issued in order to meet the requirements established by the federal 21st Century Cures Act (the Cures Act), the Centers for Medicare & Medicaid Services (CMS) rules and regulations, and Missouri Rule 13 CSR 70-3.320.

As part of this contract, Sandata will implement an EVV vendor-neutral aggregator system designed to interface and store the data from the EVV vendors operating in Missouri. Sandata will be responsible for interfacing with the EVV systems and ensuring the required data elements are being captured and exchanged. Sandata is experienced in developing interfaces with EVV vendors and has done so across multiple states. Sandata will provide the necessary specifications for EVV vendor integration. In addition, Sandata will offer training for both EVV vendors and personal care service providers regarding utilization of the aggregator system.

Based on the State's Provider Choice model, each personal care service provider can choose their preferred EVV vendor and is responsible for ensuring the EVV data is recorded into the EVV vendor's system accurately and in a timely manner. Communications from Sandata regarding initial steps for data and system integration will be forthcoming. EVV-related bulletins, administrative rules, and other announcements can be found at the [MO HealthNet Division's website](#).

Project implementation for personal care services will take place over the next twelve months. The State will be working closely with personal care service providers, EVV vendors, and Sandata to achieve successful implementation.

Provider Bulletins are available on the MO HealthNet Division (MHD) website at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD website at <http://dss.mo.gov/mhd/> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the MO HealthNet ID card.

Provider Communications Hotline
573-751-2896