

PROVIDER BULLETIN

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July 14, 2021

IMPLEMENTATION OF THE ELECTRONIC VISIT VERIFICATION (EVV) AGGREGATOR SOLUTION

Applies to: Personal Care Service Providers

Effective date: July 14, 2021

- **PROGRAM CLARIFICATION**

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As a follow up to [Provider Bulletin, Volume 43 Number 33](#), the purpose of this bulletin is to provide an update on the implementation of the EVV Aggregator Solution (EAS), awarded to Sandata Technologies, LLC (Sandata) effective April 1, 2021. This contract was issued in order to meet the requirements established by the 21st Century Cures Act, the Centers for Medicare and Medicaid Services rules and regulations, and Missouri Rule 13 CSR 70-3.320.

The EAS project consists of multiple phases which were initiated immediately following award of the contract. The EAS start up, planning, and design phases are under way. The solution is projected to be ready for use by December 2021.

A critical success factor for the project is adequate and timely communication with Personal Care Services (PCS) providers required to use EVV and contracted EVV vendors. PCS providers will soon receiving information essential to a successful integration with the EVV Aggregator Solution. This information will include, but not be limited to, the following:

- 07/19/2021: Online EVV Vendor Registration will be opened; details will be shared via email to Medicaid enrolled PCS providers.

Response to the online registration and completion of training are required elements for participation in the delivery of PCS in Missouri. PCS providers who fail to submit requested information or who do not participate in the EAS Training are subject to having one or more administrative sanctions listed in 13 CSR 70-3.030(4) imposed by the Missouri Medicaid Audit

& Compliance (MMAC) unit, up to and including termination from the Missouri Medicaid program.

- 07/26/2021: A stakeholder meeting is scheduled with the purpose of introducing Sandata, further clarifying the process for integration with the EAS, and allowing the opportunity for questions regarding implementation of the EAS. The virtual meeting will be held from 3:00 pm – 4:00 pm. To join the meeting, go to <https://sandata.zoom.us/j/92324779717?pwd=MVIPdDRBU3dEZDYyaVZIMzV1V0d0dz09>.
- 08/05/2021: Sandata will host a Town Hall meeting to discuss technical specifications with EVV vendors; details will be shared when available.

Communications from the State and Sandata will be forthcoming as we move toward data and system integration. Both the State and Sandata will be working closely with PCS providers and EVV vendors to achieve successful implementation of the EAS. EVV-related bulletins, administrative rules, and other announcements can be found at the [MO HealthNet Division's website](#).

Provider Bulletins are available on the MO HealthNet Division (MHD) website at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD website at <http://dss.mo.gov/mhd/> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the MO HealthNet ID card.

**Provider Communications Hotline
573-751-2896**