

PROVIDER BULLETIN

Volume 44 Number 05

<http://dss.mo.gov/mhd/>

July 19, 2021

Electronic Visit Verification Vendor Registration

Applies to: Personal Care Service Providers

Effective date: July 19, 2021

- **PROGRAM CLARIFICATION**

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To comply with Missouri state regulation and the 21st Century Cures Act, all Personal Care Service (PCS) providers are required to have fully implemented Electronic Visit Verification (EVV) systems as of January 1, 2021. All PCS providers should now be using an EVV system to collect data related to service delivery. To view more information regarding EVV visit [Electronic Visit Verification | Missouri Department of Social Services, MO HealthNet Division](#).

The link below contains an online EVV Vendor Registration which should take approximately five minutes to complete. The intent of the online EVV Vendor Registration is to collect information from all participating PCS providers to assist with the EVV Aggregator Solution (EAS) implementation. Once registration has been completed, the PCS provider agency will receive confirmation that Sandata Technologies has received the registration information. Sandata Technologies will work with EVV vendors to develop the necessary data interface to the EAS. If you have more than one EVV vendor, you must complete this online EVV Vendor Registration for each EVV vendor utilized.

Link to Registration: [Missouri DSS EAS \(EVV Aggregator Solution\): Provider Online EVV Vendor Registration \(office.com\)](#)

All PCS provider agencies must complete the online EVV Vendor Registration by July 30, 2021.

PCS providers who fail to complete this online EVV Vendor Registration will be subject to having one or more administrative sanctions listed in 13 CSR 70-3.030(4) imposed by the Missouri Medicaid Audit & Compliance (MMAC) Unit, up to and including termination from the Missouri Medicaid program.

If you have questions or need assistance with the online EVV Vendor Registration contact Sandata Technologies at MOAltEVV@Sandata.com.

Provider Bulletins are available on the MO HealthNet Division (MHD) website at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD website at <http://dss.mo.gov/mhd/> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the MO HealthNet ID card.

**Provider Communications Hotline
573-751-2896**