

PROVIDER BULLETIN

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**NONEMERGENCY MEDICAL TRANSPORTATION (NEMT) FOR
VACCINES**

Effective Date: September 1, 2021

CONTENTS

- **NONEMERGENCY MEDICAL TRANSPORTATION (NEMT) FOR VACCINES**
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NONEMERGENCY MEDICAL TRANSPORTATION (NEMT) FOR VACCINES

Effective September 1, 2021, MO HealthNet Division will allow eligible Fee-For-Service participants, that have a scheduled appointment at a pharmacy, to receive transportation to their local pharmacies to receive vaccinations. Fee-For-Service participants will need to contact ModivCare, formerly LogistiCare, at 866-269-5927 to set up their ride.

APPLICABILITY

Managed Care enrolled providers should contact their Managed Care Organizations for questions regarding Ambulance Program Services.

Provider Bulletins are available on the MO HealthNet Division (MHD) website at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD website at <http://dss.mo.gov/mhd/> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the MO HealthNet ID card.

**Provider Communications Hotline
573-751-2896**