

PROVIDER BULLETIN

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July 12, 2022

PROVIDER CREDENTIALING WITH SHOW ME HEALTHY KIDS MANAGED BY HOME STATE HEALTH

Applies to:

- **PROVIDERS WHO CURRENTLY SERVE CATEGORY OF AID 4 CHILDREN AND YOUTH**

Effective date: July 12, 2022

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- **PROVIDERS NOT CURRENTLY CONTRACTED WITH HOME STATE HEALTH**
 - **PROVIDERS CURRENTLY CONTRACTED WITH HOME STATE HEALTH**
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The specialty managed care plan, Show Me Healthy Kids (SMHK), for category of aid 4 (COA 4) children and youth was implemented on July 1, 2022. Please see DSS press release [here](#). A list of medical eligibility codes in COA 4 is on slide 7 [here](#).

PROVIDERS NOT CURRENTLY CONTRACTED WITH HOME STATE HEALTH

Providers not currently contracted with Home State Health should visit <https://www.homestatehealth.com/providers/join-our-network.html> to request a contract

OR

Send an email to ManagedCareContracting@Centene.com. Please include “SMHK” in the email subject line and include taxpayer identification number (TIN) and group National Provider Identifier (NPI) in the body of the email. Please do not include personally identifiable information or protected health information about participants in the email to the contracting team.

Providers who wish to see members enrolled in SMHK only, may indicate this when speaking with the Home State Health contract negotiator.

PROVIDERS CURRENTLY CONTRACTED WITH HOME STATE HEALTH

Providers who have an existing provider contract with Home State Health for all services they currently provide do not need a new contract for Show Me Healthy Kids. Participating provider questions and issues related to Show Me Healthy Kids managed by Home State Health can be sent via secure provider portal at <https://www.homestatehealth.com/login.html>. Home State Health's Provider Services phone number is (877) 236-1020.

CONTINUITY OF CARE

MO HealthNet Division (MHD) and Home State Health intend to avoid any disruption in services during implementation of the SMHK health plan. In order to ensure continuity of care, Home State Health will cover out of network providers who are already serving this population for a period of six months, beginning July 1, 2022. Home State Health will not require any additional authorization for services during this period.

The vast majority of COA 4 participants will be covered by SMHK/Home State Health, but children and youth who have opted out of managed care will be covered through fee-for-service. Opt out criteria are listed on slide 9 [here](#).

Providers are encouraged to begin the process of contracting with Home State Health now rather than waiting until later in the six-month continuity of care period. Failure to do so may cause discontinuation of payment.

PROVIDER TRAINING RESOURCES

Provider training resources for SMHK are available on MHD's website [here](#). Providers with questions may contact MHD Constituent Education at mhd.provtrain@dss.mo.gov or (573) 751-6683.

Provider Bulletins are available on the MO HealthNet Division (MHD) website at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD website at <http://dss.mo.gov/mhd/> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the MO HealthNet ID card.

Provider Communications Hotline
573-751-2896