

PROVIDER BULLETIN

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July 29, 2022

TELEMEDICINE ORIGINATING SITE RATE INCREASE

Applies to: MO HealthNet Fee-For-Service Providers

Effective date: July 1, 2022

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- **TELEMEDICINE ORIGINATING SITE RATE INCREASE**
 - **APPLICABILITY**
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TELEMEDICINE ORIGINATING SITE RATE INCREASE

Pending Centers for Medicare & Medicaid Services (CMS) approval, effective for dates of service on or after July 1, 2022 the MO HealthNet Division (MHD) will increase the fee-for-service maximum allowable rate for the telemedicine originating site fee, procedure code Q3014, to \$27.59. Upon approval of the State Plan amendment by CMS, MHD will update the claims processing system with the indicated maximum allowable reimbursement rate and reprocess claims paid for dates of service on or after July 1, 2022.

APPLICABILITY

The information in this bulletin applies to the MO HealthNet (MHD) fee-for-service program and may apply to the MHD managed care program, as well. MHD's fee-for-service policies set the basic coverage policies for benefits and limitations in the managed care program. The managed care health plans have additional flexibilities in operating their respective programs, such as determining which services require prior authorization, and details required for claims submission. Certain services, such as pharmacy, are "carved out" of managed care and will be paid through the fee-for-service program. To ensure your understanding of this bulletin's applicability to each managed care health plan, please contact your health plan directly, or contact MHD.MCCommunications@dss.mo.gov.

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MO HealthNet News: Providers and other interested parties are urged to go to the MHD website at <http://dss.mo.gov/mhd/> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the MO HealthNet ID card.

**Provider Communications Hotline
573-751-2896**