



Dear PCS Provider,

On August 17, 2021, the Electronic Visit Verification (EVV) vendor specification document for the MO DSS EVV Aggregator Solution (EAS) was distributed via email by Sandata. These specification documents will allow your EVV vendor to begin the necessary system configuration updates to align with the State's business requirements. If your vendor has not received the EVV vendor specification document, they can access it on the MO DSS EVV vendor specific webpage.

EVV vendor specification:

<https://dss.mo.gov/mhd/providers/pdf/evv-vendor-specifications.pdf>

On September 13, 2021, the following communications are scheduled to occur:

1. EVV vendors will receive testing credentials for the EAS integration.
  - a. If your EVV vendor does not receive testing credentials, click the link below to register them as an EVV vendor.

[PCS Provider Online EVV Vendor Registration](#)
2. PCS providers that have completed the online EVV vendor registration form will receive an email notifying them that the EVV vendor they are contracted with has received testing credentials.
3. PCS providers will receive a link to register for the EAS self-paced training hosted via Sandata's Learning Management System (LMS).
  - a. This self-paced training is roughly 30 minutes in duration and will provide instruction on how to access and navigate the EAS. The training will prepare you to verify that live data has been sent following successful testing and certification of your EVV vendor.

A Quick Reference Guide (QRG) for PCS providers has been prepared by Sandata and is available on the MO DSS EVV webpage.

[Quick Reference Guide](#)

Check in with your EVV vendor for status updates and refer to the MO DSS EVV website often to keep updated on EVV related Frequently Asked Questions (FAQs).

EVV FAQs:

<https://dss.mo.gov/mhd/faq/pages/faqevv.htm>

If you have any questions or concerns, contact Sandata Customer Support at [MOAltEVV@sandata.com](mailto:MOAltEVV@sandata.com).

Thank you,  
Sandata Technologies