

# Attention MO HealthNet Providers

The 21st Century Cures Act requires Missouri to implement Electronic Visit Verification (EVV) for all Medicaid-funded personal care services, both agency and self-directed, provided through the Department of Social Services, Department of Mental Health, and/or Department of Health and Senior Services. All applicable providers must be able to demonstrate active efforts to fully implement EVV as outlined in the Cures Act by January 1, 2020.

## What is Electronic Visit Verification (EVV)?

EVV automatically captures information entered at the time of care and electronically verifies:

- Type of service performed and related tasks (if required by the authorizing agency)
- Individual receiving the service
- Individual providing the service
- Date the service was provided
- Location where service delivery begins and ends
- Time the service begins and ends

## Who is required to implement EVV?

If you are a MO HealthNet provider and offer any of these services, EVV is required to document service delivery:

- Advanced Personal Care
- Chore
- Consumer-Directed Personal Care
- Homemaker
- In-Home Respite authorized by the Division of Senior & Disability Services (DSDS)
- Personal Care
- Any of these services reimbursed by a Managed Care Organization

## What are the benefits of EVV?

- Reduces errors and fraud
- Eliminates the need for paper time sheets and manual billing
- Reduces labor costs through the elimination of costly paperwork
- Enhances efficiency and transparency of services provided to individuals
- Increases accountability of provider agencies and direct care workers
- Improves quality of care
- Provides accurate verification of service delivery to support payroll functions



## Questions?

- Visit [dss.mo.gov/mhd/providers/electronic-visit-verification.htm](https://dss.mo.gov/mhd/providers/electronic-visit-verification.htm)
- Email [Ask.ev@ds.mo.gov](mailto:Ask.ev@ds.mo.gov)