

Notice Regarding Approval of Good Faith Exception for EVV

Missouri has been approved for a Good Faith Effort Exemption for Electronic Visit Verification (EVV). As a result, the Centers for Medicare and Medicaid Services (CMS) will not apply reductions in federal medical percentage during calendar year 2020. If personal care service providers in Missouri are not fully compliant by January 1, 2021 the reductions will be applied. Home health care service providers are not required to be fully EVV compliant until 2023.

While this exemption allows additional time before the state may experience withholdings of federal funds, the implementation goal for EVV compliance continues to be January 1, 2020 for all personal care service providers. The expectation is for providers to be consistently using EVV in order to streamline implementation of the aggregator solution, which is anticipated to begin in late spring, 2020.

Effective January 1, 2020 personal care service providers can expect the Missouri Medicaid Audit and Compliance (MMAC) Unit to begin the identification of service recipients and provider agencies who are not using EVV or those who are using it sporadically. MMAC, along with MO HealthNet Division (MHD), Department of Health and Senior Services (DHSS), and Department of Mental Health (DMH) will provide education as needed and follow up to ensure compliance goals are met. The intent of this interaction is to prepare provider agencies for successful integration with the aggregator solution.

There is not a plan to withhold payment of claims or take steps toward the disenrollment of personal care service providers for EVV non-compliance immediately following the January 1, 2020 implementation date; however, at such time as state regulation requiring EVV compliance goes into effect, adverse actions may be initiated for unresolved compliance issues.