

PERSONAL CARE SERVICES PROVIDERS NEED TO REGISTER WITH ELECTRONIC VISIT VERIFICATION AGGREGATOR SOLUTION

The Missouri Medicaid Audit and Compliance Unit (MMAC) has been advised that some Personal Care Services (PCS) providers have not registered with the Electronic Visit Verification (EVV) Aggregator Solution (EAS), hosted by Sandata Technologies. All PCS providers that currently have Medicaid participants authorized to receive PCS services are required to register their EVV vendor with EAS using this link: [Missouri DSS EAS \(EVV Aggregator Solution\): Provider Online EVV Vendor Registration \(office.com\)](#)

To register with EAS, you will need your nine-digit MO HealthNet provider ID number(s). This number **is not** your NPI, IRS Employer Identification Number (EIN), MO DOR EIN, or Social Services Block Grant (SSBG) number on your PCS contracts. Some providers may have more than one MO HealthNet provider ID number, depending on whether you provide state plan In-Home Personal Care and Consumer Directed Services (CDS) and whether you enrolled with more than one legal entity using different IRS EINs. If you do not know your assigned MO HealthNet provider ID number(s), you can request that information by sending an email with your NPI number(s) to MMAC.EVV@dss.mo.gov.

PCS providers that are enrolled with MO HealthNet, but don't currently have any participants authorized by the Missouri Department of Health and Senior Services (DHSS) or the Missouri Department of Mental Health (DMH) are not required to register with EAS until such time as they contract with an EVV vendor and begin providing PCS services.

If you have questions or need assistance with the online EVV provider registration, contact Sandata Technologies at MOAltEVV@Sandata.com

MO HealthNet has posted a lot of useful information for PCS providers about EVV requirements, including detailed Frequently Asked Questions (FAQs) on their website at <https://dss.mo.gov/mhd/providers/electronic-visit-verification.htm>

Providers can also submit EVV questions to MO HealthNet as ASK.EVV@dss.mo.gov

The DHSS Division of Senior and Disability Services (DSDS) has posted EVV information on their website at <https://health.mo.gov/seniors/hcbs/>