

PROVIDER BULLETIN

Volume 41 Number 22

<http://dss.mo.gov/mhd/>

October 10, 2018

Provider Enrollment Requirements

- **CONTENTS**

- **All Managed Care Organization Network Providers**

All Managed Care Organization Network Providers

Pursuant to the “Medicaid and CHIP Managed Care Final Rule” and 42 CFR 438.602(b)(1), states must screen and enroll, and periodically revalidate, all network providers of MCOs; including Ordering, Prescribing, and Referring (OPR) providers. This requirement was effective January 1, 2018.

Per 42 CFR 438.602(b)(2) – MCOs may execute network provider agreements pending the outcome of the process in paragraph (b)(1) above, up to 120 days. MCOs must terminate a network provider immediately upon either notification from the State that the network provider cannot be enrolled, or at the expiration of one 120-day period without enrollment of the provider. The MCO must also notify the affected enrollees..

The Missouri Medicaid Audit & Compliance (MMAC) Unit and the MO HealthNet Division (MHD) encourage all MCO network providers to be enrolled with the state Medicaid agency, or to have submitted an application to become enrolled, by the close of business on October 31, 2018, in order to avoid termination from the MCO network. Providers with multiple national provider identifiers (NPI) must enroll each NPI separately.

This means that network providers that have not submitted an enrollment application to MMAC by October 31, 2018, shall be removed from the MCO’s network of providers that render services to MO HealthNet participants per 428.602(b)(2).

MMAC provides a provider enrollment application that can be downloaded ([link](#)). MMAC’s provider enrollment personnel will expedite all provider enrollment applications submitted pursuant to this requirement. Please fax completed applications to (573) 634-3105.

Provider Bulletins are available on the MO HealthNet Division (MHD) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD Web site at <http://dss.mo.gov/mhd/> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Managed Care Services

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the MO HealthNet ID card.

**Provider Communications Hotline
573-751-2896**