

# MO HealthNet Training Workshops

The MO HealthNet Division (MHD) Provider Education Unit has planned training workshops for billers involved Physicians/Clinics, Behavioral Health, Applied Behavioral Analysis, Ambulance, Dental, Home Health, Personal Care, Consumer Directed Services, and Durable Medical Equipment claim filing.

Providers may register by e-mail at [mhd.provtrain@dss.mo.gov](mailto:mhd.provtrain@dss.mo.gov) or by selecting the session date you wish to attend.

You are required to provide the following information to complete your registration:

- **Provider Name/Facility**
- **NPI**
- **Name, Date, and Time of Session**
- **List of Attendees (Participant Names)**
- **Telephone Number**
- **Email**

Your registration confirmation will be sent via email. If you have specific questions that you would like to have addressed during your training, please include them with your registration.

## General Workshop Training Course Material

***Training subjects are specific to the program provisions. The list includes the topics trained, if applicable to the program.***

- MO HealthNet Program Updates
- Resources Available to Providers
- MHD Resources on [emomed.com](http://emomed.com) and MHD Webpages
- Electronic Claim Filing on the MHD portal at [emomed.com](http://emomed.com)
  - Claim form(s) applicable to the program
  - Third Party Liability
  - Crossover Claims
  - Pharmacy Claims
- Program Benefits and Limitations
- Documentation Requirements
- CyberAccess (Web-based Tool)
- Precertification Process
- Common Billing Errors
- Verifying Eligibility
- Adjustment Process for Paid and Denied Claims
- Missouri Medicaid Audit & Compliance (MMAC) Presentation
- Policy Consultant Presentation

If you have scheduled a training session and are unable to participate, please contact the Provider Education Unit to cancel your registration:

Email: [mhd.provtrain@dss.mo.gov](mailto:mhd.provtrain@dss.mo.gov)

Call: 573-751-6683

If you do not find a training that fits your needs, please contact the Provider Education Unit.

| <u>DATE</u>                                 | <u>PRESENTATION TITLE</u>   | <u>TIME</u>          | <u>LOCATION</u>  |
|---|---|----------------------|--|
| Monday<br><a href="#">March 28, 2016</a>    | Consumer Directed Services (CDS)                                  | 9:00 AM-<br>11:00 AM | Governor Building Room<br>450                                      |
| Monday<br><a href="#">March 28, 2016</a>    | In-Home Workshop, Personal Care,<br>Homemaker, Chore, and Respite | 1:00 AM- 4:00<br>PM  | Governor Building Room<br>450                                      |
| Thursday<br><a href="#">May 12, 2016</a>    | Physician/Clinics   | 9:00 AM- 4:00<br>PM  | Howerton Building<br>2 <sup>nd</sup> Floor<br>Room 202             |
| Thursday<br><a href="#">May 19, 2016</a>    | Durable Medical Equipment<br>(DME)                                | 9:00 AM- 4:00<br>PM  | Howerton Building<br>2 <sup>nd</sup> Floor<br>Room 202             |
| Thursday<br><a href="#">May 26, 2016</a>    | Behavioral Health Services  | 9:00 AM- 4:00<br>PM  | Howerton Building<br>2 <sup>nd</sup> Floor<br>Room 202             |
| Thursday<br><a href="#">June 9, 2016</a>    | Ambulance   | 9:00 AM- 4:00<br>PM  | Howerton Building<br>2 <sup>nd</sup> Floor<br>Room 202             |
| Thursday<br><a href="#">June 30, 2016</a>   | Dental  | 9:00 AM- 4:00<br>PM  | Howerton Building<br>2 <sup>nd</sup> Floor<br>Room 202             |
| Tuesday<br><a href="#">August 30, 2016</a>  | Dental  | 9:00 AM- 4:00<br>PM  | JCK Information Center-<br>Secretary of State Building<br>Room 139 |
| Wednesday<br><a href="#">Sept. 7, 2016</a>  | Physician/Clinics   | 9:00 AM- 4:00<br>PM  | Howerton Building<br>2 <sup>nd</sup> Floor<br>Room 202             |
| Tuesday<br><a href="#">October 25, 2016</a> | Applied Behavior Analysis (ABA)                                   | 1:00 PM- 4:00<br>PM  | Howerton Building<br>2 <sup>nd</sup> Floor<br>Room 202             |
| Friday<br><a href="#">Dec 16, 2016</a>      | Hospice   | 9:00 AM-4:00<br>PM   | Harry S Truman Building<br>Room 493-494                            |

**NOTE:** Lunch is not provided for any training session. Please sign-in for each workshop 15 minutes prior to each session.

Workshops held at the Howerton Building are located at the following address:

- 615 Howerton Court, Jefferson City, MO 65101
- Room 202

Workshops held at the Governor's Building are located at the following address:

- 201 W. Capitol Ave #216, Jefferson City, MO 65101
- Room 450

Workshops held at the James C Kirkpatrick(JCK) State Information Center- Secretary of State Building are located at the following address:

- 600 W Main St, Jefferson City, MO 65101
- Room 139

Workshops held at the Harry S. Truman Building are located at the following address:  
301 W High St, Jefferson City, Mo 65101

*Directions are provided with the confirmation.*