

October 21, 2025

In accordance with 13 CSR 35-35.100(3)(E), the division may implement additional performance outcome goals and metrics or make amendments to any domain, performance outcome, goal, or metric in conjunction with the Response and Evaluation (R&E) Team following the process set forth in subsection (9)(B) of this regulation as may be necessary and appropriate.

The process for amendment pursuant to subsection 13 CSR 35-35.100(9)(B) is as follows:

1. The proposed amendments will be submitted to the R&E Team for review and comment. The R&E Team will have thirty (30) days to provide comments;
2. The division will then publish an announcement of the proposed amendments to all providers and to the public by an announcement on the division's website. The announcement will give providers and the public thirty (30) days to submit written comments;
3. The division may, but is not required to, hold one (1) or more public hearings to solicit comments. These public hearings may be held in person, virtually, or by telephone conference; and
4. The division will consider the comments from the R&E Team and other sources and publish the final amendments on the division's website. The amendments shall be effective on the first day of the calendar quarter following the publication of the amendment; provided however, that the effective date of the amendment shall not be less than thirty (30) days from the date of publication.

Pursuant to 13 CSR 35-35.130(6)(C), all contracts effective on or after April 1, 2022, shall apply the provisions of subsections (6)(A), (6)(B), and (6)(C). To receive an incentive the contractor must first qualify to receive an incentive by exceeding the permanency performance goal for the region as specified in the above-mentioned subsection. If the contractor qualifies to receive an incentive by exceeding the permanency performance goal for the region, then the contractor will qualify to receive fifty percent (50%) of the incentive payment. To earn the remaining fifty percent (50%) of the incentive payment, the contractor must meet the performance goals and outcomes established pursuant to 13 CSR 35-35.100 as they are phased in.

The current metrics with benchmarks and weights assigned in House Bill 1414 are as follows:

Phase I		
Metric	Benchmark	Weight
Worker/Child Visit Completion	95%	25%
Reports of Child Abuse/Neglect in Foster Care	9.07 or less	20%
Parent/Child Visit Completion	60%	0%
Healthy Child & Youth Exam Completion	98%	25%
Worker/Parent Visit Completion	50%	15%
Reentries into Foster Care	5.6% or lower	20%
Caseload Changes for Foster Children	Undetermined	0%

Empowering Missourians to live safe, healthy, and productive lives.

AUXILIARY AIDS AND SERVICES ARE AVAILABLE UPON REQUEST TO INDIVIDUALS WITH DISABILITIES

The Missouri Department of Social Services is an Equal Opportunity Employer/Program

Phase II		
Metric	Benchmark	Weight
Residential – Placement of a child in a residential or institutional setting shall be in compliance with the requirements of federal and state law	Undetermined	0%
All case managers and supervisors successfully complete training in providing trauma informed and trauma-based services	Undetermined	0%
Timely Achievement of the child’s court approved permanency plan	Permanency in 12 months or less = 31.5% (PIP Goal) Permanency in 12-23 months = 43.8% Permanency in 24+ months = 37.3%	50%
Cases returned to the Children’s Division due to catastrophic costs or court order for case management by Foster Care Case Management agencies	Undetermined	0%

Due to the upcoming contract rebid, and the fact that all metrics with weights assigned will be used to determine incentive payments to contractors for the FFY2026, there is a need to ensure all performance outcome goals and weights assigned to metrics in House Bill 1414 align with expectations of the Department of Social Services.

Based on that understanding, the Children’s Division (CD) has proposed changes to certain performance outcome goals and weights in some metrics of House Bill 1414. Additionally, the CD is also proposing the inclusion of a Phase III metric whose implementation has been delayed and for which no weighting has been previously assigned.

The proposed changes are as follows:

1. Worker/Child Visit Completion:
 - a. CD is proposing no change to be made to the current performance outcome goal of 95% or assigned weight of 25%.
2. Parent/Child Visit Completion:
 - a. CD is proposing a performance outcome goal increase from 60% to 90%.
 - b. CD is proposing a weight increase from 0% to 15%.
3. Worker/Parent Visit Completion:
 - a. CD is proposing a performance outcome goal increase from 50% to 90%.
 - b. CD is proposing no change to the assigned weight of 15%.
4. Reports of Abuse/Neglect in Foster Care (Victimization):
 - a. CD is proposing a weight decrease from 20% to 10%.
5. Healthy Child & Youth (HCY) Exam Completion:
 - a. CD is proposing a performance outcome goal decrease from 98% to 95%.
 - b. CD is proposing a weight decrease from 25% to 10%.

6. Reentries into Foster Care:
 - a. CD is proposing a weight decrease from 20% to 15%.
7. Development of a Social Service Plan to Address the Reasons why the Child is in Care:
 - a. CD is proposing a performance outcome goal of 90% be assigned to this metric.
 - b. CD is proposing a weight of 10% be assigned to this metric.

The CD further recommends that all other House Bill 1414 metrics, regardless of whether performance outcome goals have been assigned, remain unweighted for the purpose of calculating incentive payments.

As required in 13 CSR 35-35.100(9)(B), the proposed amendments were submitted to the Response and Evaluation Team on August 13, 2025, for review and a 30-day comment period.

Pursuant to 13 CSR 35-35.100(9)(B), the public has thirty (30) days from the date of this notification to provide comments on the proposed changes. The notice and comment period will end on November 20, 2025. Please submit comments to CD.RESPONSEEVALTEAM@DSS.MO.GOV.