

WIT Monthly Partner Meeting Minutes

March 9, 2021 (10:00-11:00 a.m.)

Welcome

Housekeeping

- Please mute phones unless you are sharing information with the group.
- Please take turns when speaking and identify yourself and your agency when sharing.
- Please do not put the group on hold.

Roll Call/Partner Updates

Please be prepared to provide a report on your outreach efforts, activities, and success stories during your verbal report.

	<u>Y/N</u>	<u>Partner Update</u>	<u>Workforce Development Boards</u>	<u>Y/N</u>	<u>Partner Update</u>
Better Family Life MWA/Skillup	Y	JRT 2-week virtual, review history, holistic approach. Job Center is being used to assist clients. TEB— offering resources and working for increased employment. Thursday SkillUp info Zoom calls.	Central	N	
ARCHS IGP/Skillup	Y	2/25 BFL SkillUP team hosted virtual graduation. And Still I Rise SkillUP. Honored over 30 people that completed certification programs. Med Tech, Cert Nurse Asst, EKG, Phlebotomy, truck driving, call center. Some already placed with employment. \$12-15/hour. Working to increase enrollments.	Kansas City and East Jackson	Y	EPA class, small in person class in middle of March. Skillup enrolled 6. Centers will open to public March 15- more traffic will come due to opening. Most schools are still virtual. New staff will be getting SkillUp Training
FWCA	Y	Career coaches focused on working with MWA business svcs manager and staff placed at job centers. Increase in F2F employers coming to job centers to meet with people about jobs. Pharmacy, security, construction. 2 nd Chance job fair 4/20. Job fair planned for late March/Early April. More people visiting in person. FSD 3/15 resource center opening by appointment only.	Jefferson/Franklin	Y	Job training working with colleges, Jefferson College; new patient care technician program. .
LINC	Y	Continuing services, working with TEB people. Resiliency class last month 4-5 people. New class started 3/2 with 7 people. After the class, they go to FEC for education and/or	Northeast	Y	Serve customers virtually, center opening 3/15. 47 active Skillup participants, 25 participants that have exited, we have 1 success story that will be shared on the next call.

		employment. Schools open back up starting 3/15 through 4/1.			
MCCA	Y	Jefferson College 4/12-16 virtual job fair. 3 SkillUP participants moved to clinicals. Patient Care Tech class starting this summer. Med Asst, job in Farmington starting at \$12/hour. CDL back up at Metropolitan Community College. 3 Rivers uptick in inquiries. 3 new CDL students enrolling. St Louis, 2 women enrolled last month. OTC post-training hub to engage students in post-training activities. Resume, soft skills, employment. In Canvas software. Refresh on marketing materials and web page.	Northwest	N	
MERS/Goodwill	Y	Team training the last few weeks. MOJobs, SkillUP. Reentry training for some staff. Excel center term 3 ends today. 3/24 term 4 starts. Term 4 will include Certified Business Professional/Customer Svc. Hybrid remote classes may be accessed for students of any Excel Center. Health Svcs, 3 completed, 2 employed.	Ozark	Y	Increase in interest in transportation and logistics trainings due to amazon arrival to area. Focused on people getting ready to graduate from trainings.
Missouri CAN	Y	Outreach efforts are ramping up	St. Charles County	N	
ResCare	Y	In office working, combo virtual and in person meetings. Enrolled 5 med, mainly phlebotomy courses. Increase in employment. Video workshops.	St. Louis City	N	
Southern Missouri Works Project (SMWP)	Y	Welding 6 people and CNA 7 classes open. 1 cosmetology completed and now learning barbering to become an instructor. One EMT and skilling up for paramedic. One cosmetology, one CDL. 1 completed truck-driving, working at a factory \$13 to get experience. School district \$10 employs one. 1 CVS \$12. 1 EBS \$10 and coming up for a raise. \$11.50 at Wal-mart. \$13.45 at factory. Nursing homes 3 \$10, 2 \$10.50, 2 \$11.25, \$12.25. \$11.50. Forklift	St. Louis County	Y	Job center opening May 15 – continue to host job fairs by appointment and virtual. Continue to do job training

		driver \$14. Hospital LPN \$15. Hospital intake \$13.65. Success stories coming.			
City of Springfield	Y	Continue to work virtual and in person; 12 new people in MWA, 4 obtained employment \$11.22 an hour; working with 2 for training, Mt Vernon, returning to office in 2 weeks. Development marketing strategies for SkillUp	Southeast	Y	3/25 job fair Project Cape. Since Feb, 5 clients started training, 2 employed. \$12.34 average for year so far. Doors getting ready to open. Community Partnership-- Project Cape will have expungement clinic and other services. Google workshop. May or June CNA programs may open. Trucking school, 3 people started. Cosmetology school person with high gpa. One finished cosmetology school and taking state boards and have job offers
			Southwest	N	
Other Reps:			South Central WIB	N	
			West Central	Y	Job fairs, Tyson and Manpower will both have teams at Sedalia Center. Applications will be available. 4 people in Skillup, 40 participants to work on eligibility done. Serve virtually and in person.

Agenda Items

Program Updates/New Reminders

Please send any Job Fair Flyers to our SkillUp email so that we can push those out.

1. Jennifer H. –Discussion of DCNs.
 - a. Success Stories – Appreciate the success stories we have received. Thank you for using the template. Try to get the heart of the story. Suzanne is lead on success stories, you may hear from her. They are more impactful now, because we have been approved to do podcast. We have not gone live yet. We want you to send in those success stories, some of them may be ones that we can do a pod cast on.
 - b. *Case Number* in MOJobs is for the customer’s DCN – we need you to enter the correct DCN in that field. Please enter the customer’s 10-digit number with the 2 leading zeros.

Question: Will our Skillup clients need to recertify for benefits? Is the waiver still expiring in June?

To clarify, are you asking about SNAP or ABAWD?

A: Both.

Answer: Recerts – they will have to go back and do interviews. ABAWD, nothing currently being talked about. The executive order was extended with no end date. We do not know what recert actually means when that executive order is lifted. We are still waiting on Feds.

Partner Call Minutes

1. Did everyone receive and review the meeting minutes from the 2/09/2021 partner call?
 - a. Were there any questions or clarifications needed?

Training

1. If anyone needs training, send an email to SkillUP.Missouri@dss.mo.gov to request training.

Outreach

1. Please ensure all participants complete the Outreach and Effectiveness Survey located at: <https://riskanalysisunit.wufoo.com/forms/et-engagement-effectiveness-survey/>
2. Please email SkillUP.Missouri@dss.mo.gov if outreach/marketing materials are needed. Also, when requesting the materials make sure you provide your entire mailing address. There has been some materials returned due to the address not having a suite number. In addition, as a reminder we cannot send to PO boxes. It must be a physical address.

Additional Manager Updates (Items Not Already in the Agenda)

Dione Pashia: Reminder--still waiting on employment & training assessments, due by COB today.

JaCinda Rainey: MWA contractors heads up – FSD is making some changes to the mail. The case management system will change as well. Once changes are made, a separate call will be scheduled.

Jennifer Buechler: nothing at this time

Jennifer Heimericks: nothing at this time

Jeriane Jaegers-Brenneke: nothing at time

Justin Logan: nothing at this time

Kami Macias: no updates

Brian Henry: no updates

Questions or Additional Information

This is the partners' opportunity to ask or share any additional information with the group. Any questions?

Meeting Close

Adjourned at 10:45am

Ongoing Reminders

1. Providers need to submit weekly numbers by emailing the completed template to the SkillUP.Missouri@dss.mo.gov. If templates are not received each week, weekly calls will resume.
2. Provider staff should always submit the FS-5 Skillup Employment or Training Information Form to FSD **immediately** when a participant obtains employment.
3. Provider staff should use the Change Request Guidance when submitting change requests. **Please ensure entry of a case note prior to submitting, listing the details included on the request form.**
4. Please submit invoices and reports to the FSD.E&TInvoices@dss.mo.gov email rather than sending them to Shanese or Jessica directly. If they are out for an extended time this could cause a delay in receiving payment.
5. Please submit your success stories! When submitting these, please include a signed release and a photo with the client's story. If you cannot get a signed FSD release from the participant, please remove any personally identifying information. The FSD release form is available on the Provider Portal. Submit success stories to FSD.E&TInquiry@dss.mo.gov.
6. Please keep track of the number of individuals obtaining employment with the state (by region).
7. Please contact SkillUP.Missouri@dss.mo.gov with any staff that have attended Skillup training but are no longer working with the program so we can terminate MoJobs access and have them removed from our distribution lists.
8. Partner Call Minutes are available on the SkillUP portal.

Email Quick Reference List

Training requests, Marketing Materials, Reactivations & MoJobs Change Requests:

SkillUp.Missouri@dss.mo.gov

Questions for MWA/Skillup

FSD.E&TInquiry@dss.mo.gov

Monitoring Unit

FSD.E&TMonitoring@dss.mo.gov

Invoices

FSD.E&TInvoices@dss.mo.gov

DCN verifications

DSS.FSD.Agreements@dss.mo.gov

FS-5/DWD-PO-608, DWD-PO-609, Job Search Log, and ABAWD Hours Reported Log and WIOA Career Services Form:

ABAWD1@ip.sp.mo.gov

Partners email distribution list

DSS.FSD.SkillUPPartners@dss.mo.gov