

Monthly Partner Meeting Agenda

June 1, 2021 (10:00 a.m.-11:00 a.m.)

Welcome

Housekeeping

- Please mute phones unless you are sharing information with the group.
- Please take turns when speaking and identify yourself and your agency when sharing.
- Please do not put the group on hold.

Presentation / Guest Speaker

Roll Call/Partner Updates

Please be prepared to provide a report on your outreach efforts, activities, and success stories during your verbal report.

	<u>Y/N</u>	<u>Partner Update</u>	<u>Workforce Development Boards</u>	<u>Y/N</u>	<u>Partner Update</u>
Better Family Life MWA/SkillUP	y	All back in offices, all locations, continue to follow CDC guidance, 16 clients became employed in May, average wage \$13 an hour and three in Healthcare, two customer service, three manufacturing, four in food service, and one each in child care, government and hospitality. Ford Escape was raffled off to well deserving SkillUP client. Media showed up, family showed up, FSD showed up. Showed video of BFL Car raffle!	Central	n	
ARCHS IGP/SkillUP	y	SkillUp Success story, expressed passion of cleaning, with hopes of owning own cleaning company. Offered a position and accepted making \$13 an hour, has since started her own cleaning business as well, and was able to hire employees. Team is currently working to help her find the right employees to allow her to	Kansas City and East Jackson	Y	Andrea Robins with FEC: Update: held the FNS/IRS event with MWA and had 28 individuals attend. There were 73 referrals. During May three MWA participants. Two started IT Training, and one medical assistant Success Story: Individual was a CNA for 15 years, enrolled in occupational training. Received their CMT, received increase after completion of

		<p>grow in her business. Also have participants who completed the Certified Nurses Aide, and placed with SPIRE healthcare. Invitation to ARCHES MoHealthnet Partnership forum: Let's talk Covid19 vaccines. Will be held June 10th at 3 PM, will send out registration link to group. Events@stlarches.org for more information.</p>			<p>training of \$13.25 an hour and looking at additional steps to their career pathway.</p>
FWCA	y	<p>Natalie: one of our main focuses has been to ensure we review each MWA case to ensure each participant is informed about options available, diligent about continuing to let people know that these options are available, not just one time thing. Walk in traffic has increased more and more each month. FSD back open in business at the center which is helpful for recruitment. Employment: Partnered with 15 companies the past month, Annie Co, Missouri Botanical Gardens, Saint Louis Zoo, and Hawthorn Children's Hospital, lot of feedback, connections and direct communication. Employers reaching out due to staffing issues in St. Louis area. Effort to make sure we're connecting people virtually as well. Setting up team meetings. Did host virtual hiring event for Walgreens Distribution center, based in Illinois, organized transportation sharing piece for Missouri residents. Four participants who moved forward in that process. Success story: Biotech lab program participant, Oct. 2019, unsure the direction she wanted to go, worked with career coach for</p>	Jefferson/Franklin	y	<p>We are working with participants and our community colleges on training opportunities with a focus on the Medical Assistant program in addition to a new Patient Care Technician Program and new pre-apprenticeship/career navigation programs in healthcare and manufacturing in partnership with our community colleges.</p>

		months, wanted healthcare, but didn't want to do patient care. Wanted something different. Spoke about Bio Sciences Teck Laboratory Tech Program. Enrolled, several delays to get started, stuck with it, and once program started, enrolled, engaged and excited. Ninety-day program, assisted her in obtaining employment at Biology lab, full benefits and \$13 an hour to start. Eight months since starting, she got raise at \$15.00 per hour.			
LINC	Y	Region 3 continuing to work with clients, increase in clients coming to office, looking to see more engagement, continuing to reach out and help with utility and rent assistance. Holding trainings and workshop opportunities. Exploring training opportunities for staff as well. Looking to engage their clients to reach their goals.	Northeast	n	
MCCA	y	Business as usual, enrolling participants in healthcare and Certified Driver's License programs at participating colleges, revamping MCCA SkillUP webpage, already getting inquiries from this page. Ready to roll out targeted emails and communications to drum up more business for colleges. Have a success story from Jefferson College. One graduate was a CNA and got her Certified Medication Technician certificate. Went from \$11 per hour to \$15 per hour with her certification.	Northwest	n	
MERS/Goodwill	Y	All staff are back in their offices, MWA have started home visits again, post	Ozark	y	Cody: Going well. A little bit of funding to roll out. Some people lined up to upon which

		<p>cards sent out, list date and participant can notify if they don't want to have a home meeting. Establishing contact with the clients. Launching that in all four regions (porch visits)</p> <p>Graduation ceremonies: 210 students received their diplomas. 10 students gained employment with average of \$12.58 per hour. Presentation made with employer, applications processed at this time. Two participants gained conditional offers of employment at this time. MERS goodwill graduation video shown.</p>			<p>to expend funding. Looking to end month strong. Collected graduates who transitioned to employment and doing well in Ozark region.</p>
Missouri CAN	y	<p>We achieved 88 percent of enrollment goal and 36 percent of employment goal. Seventy nine participants enrolled in training with a \$13.28 per hour wage. Most popular trainings were truck drivers and hair styles. Most staff are transitioning back to office.</p>	St. Louis City		
Equus	y	<p>Increase in SkillUp interest. Reaching out and doing additional effort. Average wage of April was \$11.78 per hour. Year to date 186 individuals seeking additional training. Success story: helped individual with laptop and hot spot. Facing possibility of going into sanction. By providing equipment, they were able to get out of reconciliation process and secured employment. Also have individual doing boards to become Registered Nurse with a specialty. Increases in healthcare fields and gaining employment in food industry, and getting good wages for this industry. Another individual who will be</p>	St. Louis County	y	<p>Doing well, have enrolled 177 individuals into training. Record numbers of enrollments. Averaging 30 plus enrollments a month. Job center is open and everything's going well.</p>

		finishing his Information Technology training this month. He is a single dad with two preschool age children accelerating in his classes and will graduate earlier with simultaneous classes. Doesn't miss any opportunity for additional IT training.			
Southern Missouri Works Project (SMWP)	Y	So far we have three participants who've gained factory work employment. Two CNAs, two nursing assistants, two cashiers earning \$11 to \$11.15 per hour; cosmetology training, one nursing home, one truck driver at \$15 and hour and one completing Heating, Ventilation and Air Conditioning, or HVAC, gained employment at \$18 an hour. One client is training as a dental assistant, one in welding and two CNAs. One person started cosmetology instructor training, skilled up from bottom and will have employment at cosmetology school. One completed medical assisting, gained employment at oral surgery office, owner will put person through anesthesia training. Several videos will be sent up. Update someone exited program, went through CDL training, Chris Walstrom video and success story: his case closed March 2020 due to gaining employment. Completing personal goal of becoming owner/operator. Just picked up his own 2022 Freightliner.	Southeast	Y	Five clients finished training in May and we are assisting with job search. Pay rate of \$12.73. Two clients gained employment in May. Two clients completing trainings in June. One in healthcare and one in truck driving. Looking to continue to help clients gain employment.
City of Springfield	y	All of our offices are open to public with 14 new participants enrolled in May. Nine people obtained employment with average	Southwest	Y	Reported year-to-date Numbers of 52 enrolled, 41 to training, 231 employed with average wage of \$14.44 an hour. Larger hiring events in

		wage of \$11.72 an hour. Working on submitting success stories. Working with partners to obtaining employment and training opportunities.			Joplin and Neosho, looking to providing opportunities: Open Air Job Fair World Tour. https://sectorready.org/openair/ Joplin and Monet Job Centers are open to public.
Southeast Missouri Training and Employment Partnership (STEP)	N		South Central WIB	n	
Other Reps:			West Central	n	

Agenda Items

Partner Call Minutes

1. Did everyone receive and review the meeting minutes from the last partner call?
 - o Were there any questions or clarifications needed?

Program Updates/New Reminders

1. Success Stories – Jennifer Heimericks: nothing else new to share with the exception of the videos sent out. Always send out videos or news articles you're in. Please send them to us. Will be in touch with some of you in next week regarding budgets, sending out budgets and budget narrative documents. <https://fox2now.com/news/missouri/better-family-life-donates-car-to-family-in-need/>
<https://www.youtube.com/watch?v=WpXP0a6m5eM>

Training

1. If anyone needs training, send an email to SkillUP.Missouri@dss.mo.gov to request training.

Outreach

2. Please email SkillUp.Missouri@dss.mo.gov if outreach/marketing materials needed. When requesting materials make sure you provide your entire mailing address. There has been some materials returned due to the address not having a suite number. As a reminder, we cannot send to PO boxes, it must be a physical address.

Additional Manager Updates (Items Not Already in the Agenda)

Dione Pashia: Had a reminder to ask when partners have questions they email the E&T Inquiry email inbox not personal emails. Moving forward send questions to E&T Inquiry inbox. FSD.E&TInquiry@dss.mo.gov
 JaCinda Rainey: no updates
 Justin Logan: no updates
 Jennifer Buechler: no updates
 Kami Macias: no updates.
 Jennifer Heimericks- BFL Car raffle
 Brian Henry: Good morning, no new updates to share.
 Jeriane Jaegers-Brenneke: no updates.

Questions or Additional Information

This is the partners' opportunity to ask or share any additional information with the group. Any questions?

Meeting Close

Ongoing Reminders

1. Providers need to submit weekly numbers by emailing the completed template to the SkillUP.Missouri@dss.mo.gov. If templates are not received each week, weekly calls will resume.
2. Provider staff should always submit the FS-5 SkillUP Employment or Training Information Form to FSD **immediately** when a participant obtains employment.
3. Provider staff should use the Change Request Guidance when submitting change requests. **Please ensure entry of a case note prior to submitting, listing the details included on the request form.**
4. Please submit invoices and reports to the FSD.E&TInvoices@dss.mo.gov email rather than sending them to Shanese or Jessica directly. If they are out for an extended time this could cause a delay in receiving payment.
5. Please submit your success stories! When submitting these, please include a signed release and a photo with the client's story. If you cannot get a signed FSD release from the participant, please remove any personal identifying information. The FSD release form is available on the Provider Portal. Submit success stories to FSD.E&TInquiry@dss.mo.gov.
6. Please keep track of the number of individuals obtaining employment with the state (by region).
7. Please contact SkillUP.Missouri@dss.mo.gov with any staff that have attended SkillUP training but are no longer working with the program so we can terminate MoJobs access and have them removed from our distribution lists.
8. Partner Call Minutes are available on the SkillUP portal.
9. Reminder from the monitoring unit to submit your spreadsheet of management reviews at the end of each month to FSD.E&TMonitoring@dss.mo.gov.

Email & Quick Reference List

Training requests, Marketing Materials, Reactivations & MoJobs Change Requests:

SkillUp.Missouri@dss.mo.gov

Questions for MWA/Skillup

FSD.E&TInquiry@dss.mo.gov

Monitoring Unit

FSD.E&TMonitoring@dss.mo.gov

Invoices

FSD.E&TInvoices@dss.mo.gov

DCN verifications

DSS.FSD.Agreements@dss.mo.gov

FS-5/DWD-PO-608, DWD-PO-609, Job Search Log, and ABAWD Hours Reported Log and WIOA Career Services Form:

ABAWD1@ip.sp.mo.gov

Partners email distribution list

DSS.FSD.SkillUPPartners@dss.mo.gov

DSS Calendar of Events

<https://dss.mo.gov/events.htm>

DSS Employment & Training Programs

<https://mydss.mo.gov/employment-training-programs>

DSS Missouri Resource Guide

<https://mydss.mo.gov/media/pdf/missouri-resource-guide>

DSS Services Navigator

<https://mo.servicesnavigator.org/>