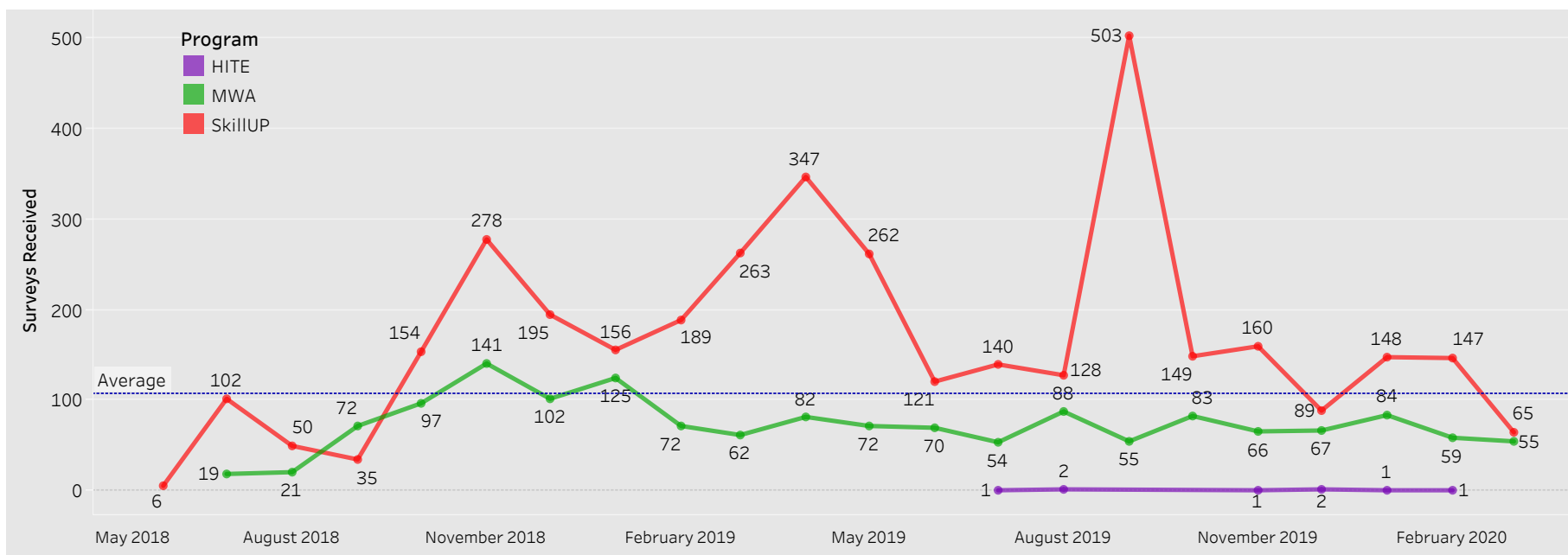
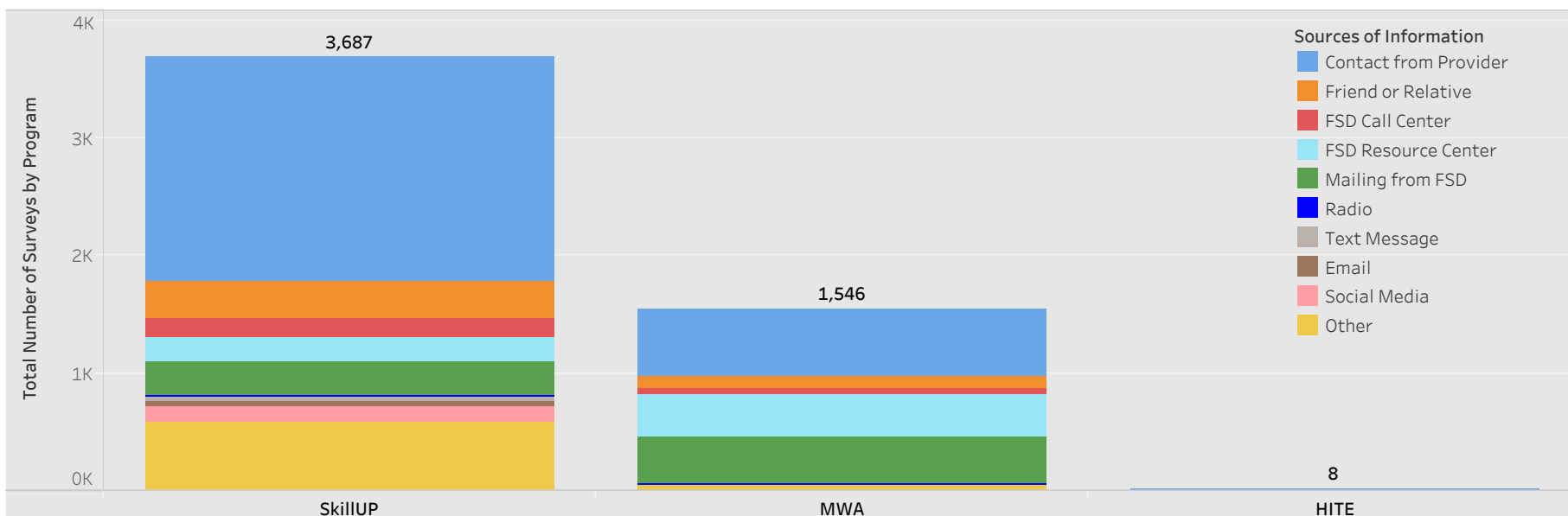


## E&T Engagement Effectiveness Survey Dashboard - By Program

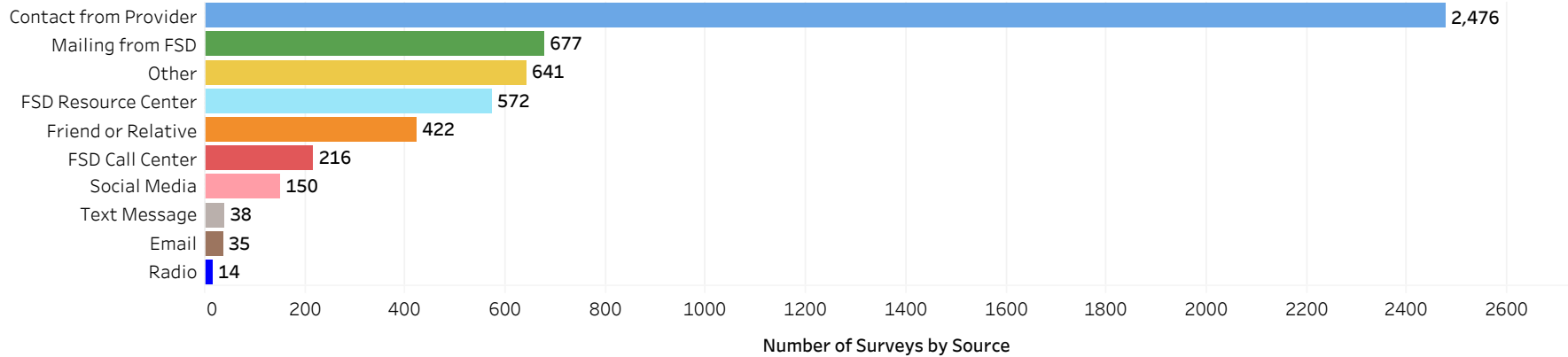


Created by: Workflow and Data Management Unit

Updated: March 20, 2020

## E&T Engagement Effectiveness Survey Dashboard - By Sources

### Sources of Information



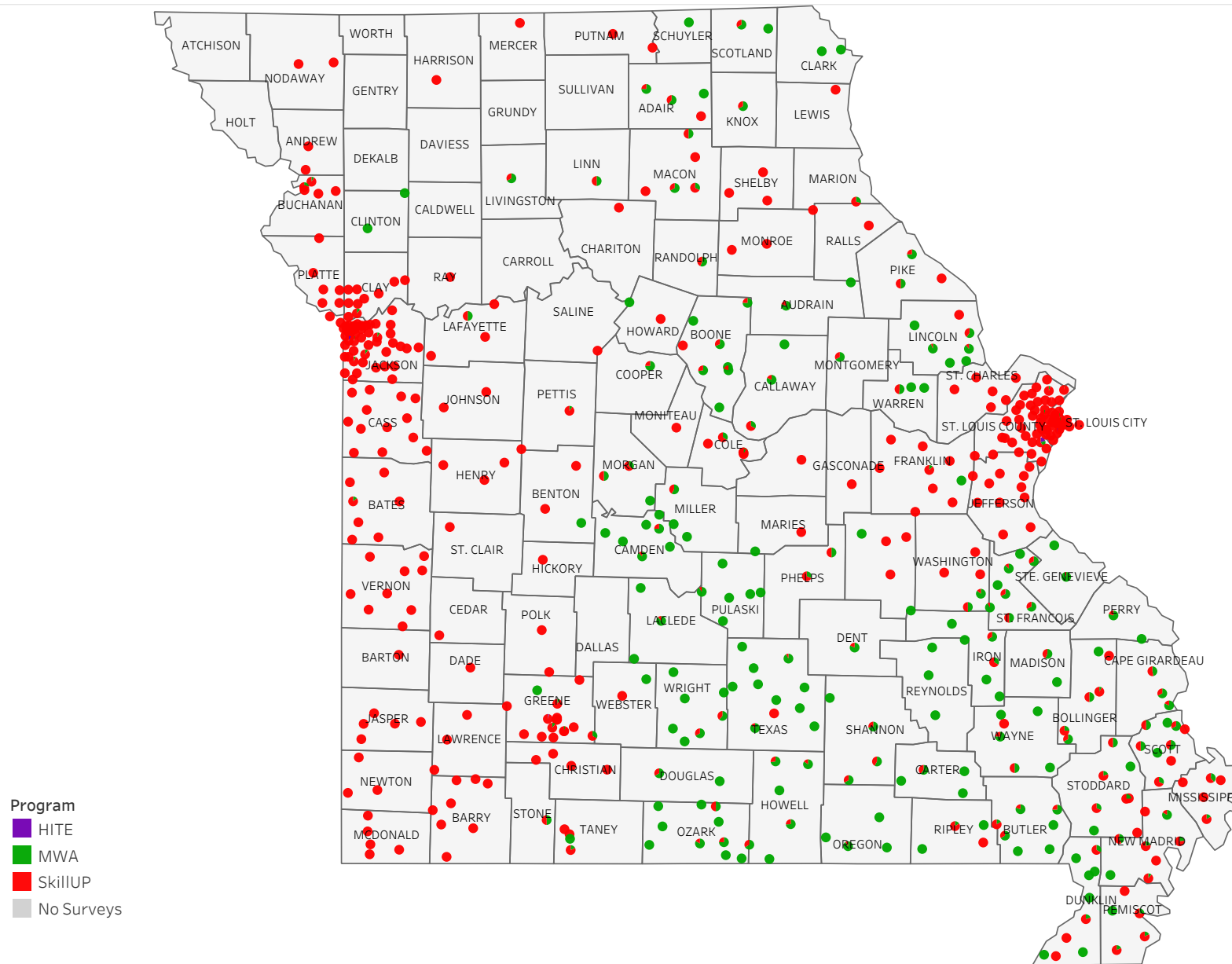
### Month-To-Date Surveys

|                | Contact from Provider | Mailing from FSD | Other | FSD Resource Center | Friend or Relative | FSD Call Center | Social Media | Text Message | Email | Radio | Grand Total |
|----------------|-----------------------|------------------|-------|---------------------|--------------------|-----------------|--------------|--------------|-------|-------|-------------|
| June 2018      | 3                     |                  | 1     | 1                   |                    |                 | 1            |              |       |       | 6           |
| July 2018      | 50                    | 15               | 30    | 11                  | 12                 |                 | 3            |              |       |       | 121         |
| August 2018    | 32                    | 13               | 6     | 9                   | 10                 |                 | 1            |              |       |       | 71          |
| September 2018 | 38                    | 36               | 9     | 18                  | 4                  | 2               |              |              |       |       | 107         |
| October 2018   | 168                   | 25               | 9     | 19                  | 11                 | 18              | 1            |              |       |       | 251         |
| November 2018  | 301                   | 51               | 14    | 30                  | 8                  | 10              | 5            |              |       |       | 419         |
| December 2018  | 193                   | 24               | 25    | 21                  | 14                 | 9               | 11           |              |       |       | 297         |
| January 2019   | 125                   | 44               | 54    | 29                  | 15                 | 4               | 8            |              | 2     |       | 281         |
| February 2019  | 113                   | 50               | 32    | 28                  | 25                 | 4               | 5            | 1            | 3     |       | 261         |
| March 2019     | 138                   | 28               | 39    | 33                  | 13                 | 56              | 14           | 4            |       |       | 325         |
| April 2019     | 183                   | 41               | 66    | 34                  | 29                 | 31              | 26           | 10           | 6     | 3     | 429         |
| May 2019       | 112                   | 48               | 50    | 43                  | 43                 | 14              | 9            | 11           | 3     | 1     | 334         |
| June 2019      | 67                    | 39               | 25    | 27                  | 17                 | 10              | 2            | 2            |       | 2     | 191         |
| July 2019      | 45                    | 28               | 55    | 26                  | 18                 | 8               | 10           | 1            | 3     | 1     | 195         |
| August 2019    | 87                    | 32               | 34    | 30                  | 21                 | 9               | 2            | 1            | 2     |       | 218         |
| September 2019 | 443                   | 31               | 27    | 21                  | 25                 | 10              |              | 1            |       |       | 558         |
| October 2019   | 96                    | 37               | 28    | 26                  | 33                 | 7               | 4            |              |       | 1     | 232         |
| November 2019  | 104                   | 27               | 23    | 27                  | 25                 | 7               | 6            | 1            | 5     | 2     | 227         |
| December 2019  | 46                    | 15               | 23    | 42                  | 21                 | 6               | 4            |              | 1     |       | 158         |
| January 2020   | 60                    | 30               | 33    | 38                  | 37                 | 6               | 25           |              | 1     | 3     | 233         |
| February 2020  | 58                    | 32               | 38    | 32                  | 26                 | 3               | 11           | 3            | 4     |       | 207         |
| March 2020     | 14                    | 31               | 20    | 27                  | 15                 | 2               | 2            | 3            | 5     | 1     | 120         |
| Grand Total    | 2,476                 | 677              | 641   | 572                 | 422                | 216             | 150          | 38           | 35    | 14    | 5,241       |

Created by: Workflow and Data Management Unit

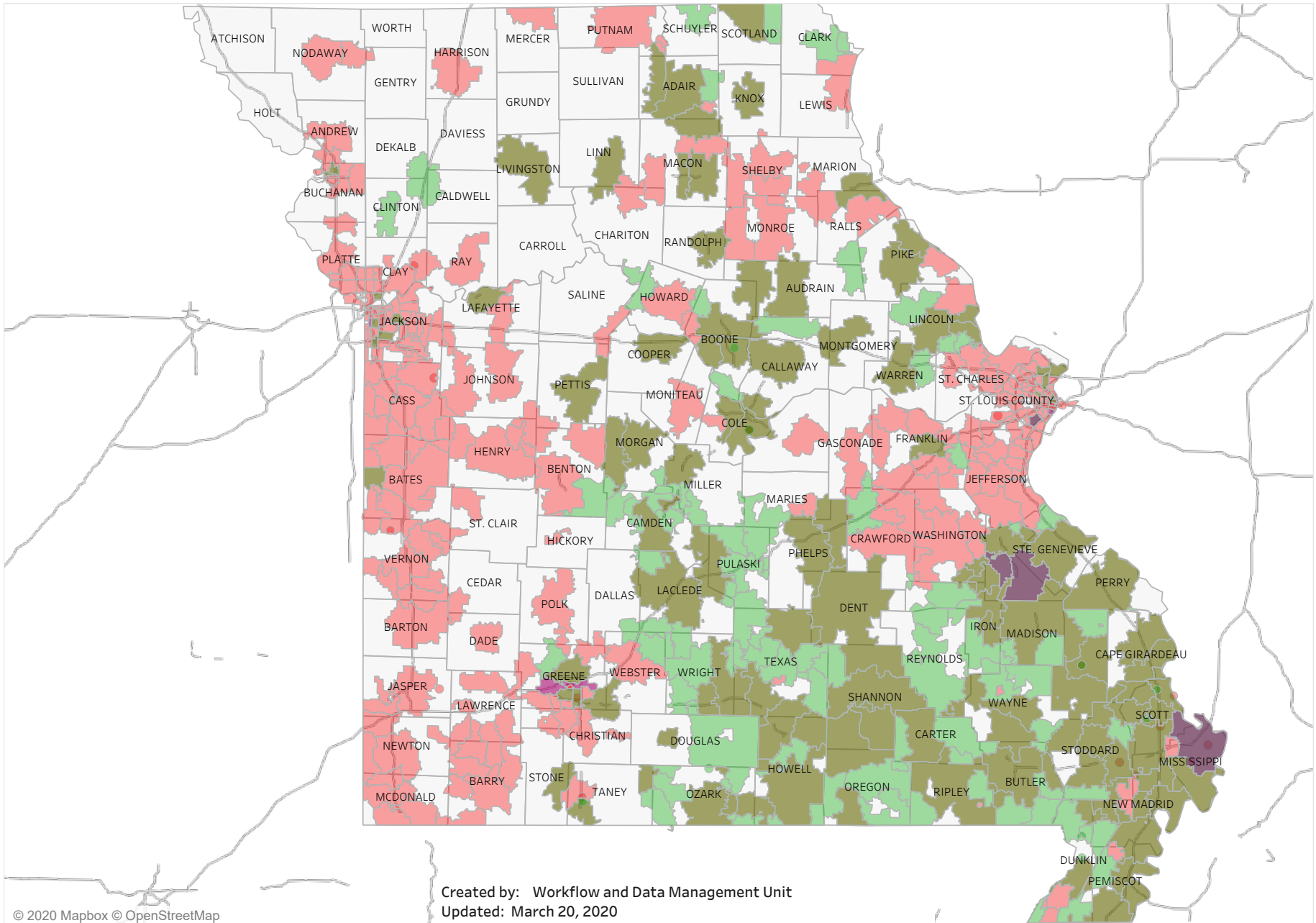
Updated: March 20, 2020

## Statewide Survey Map



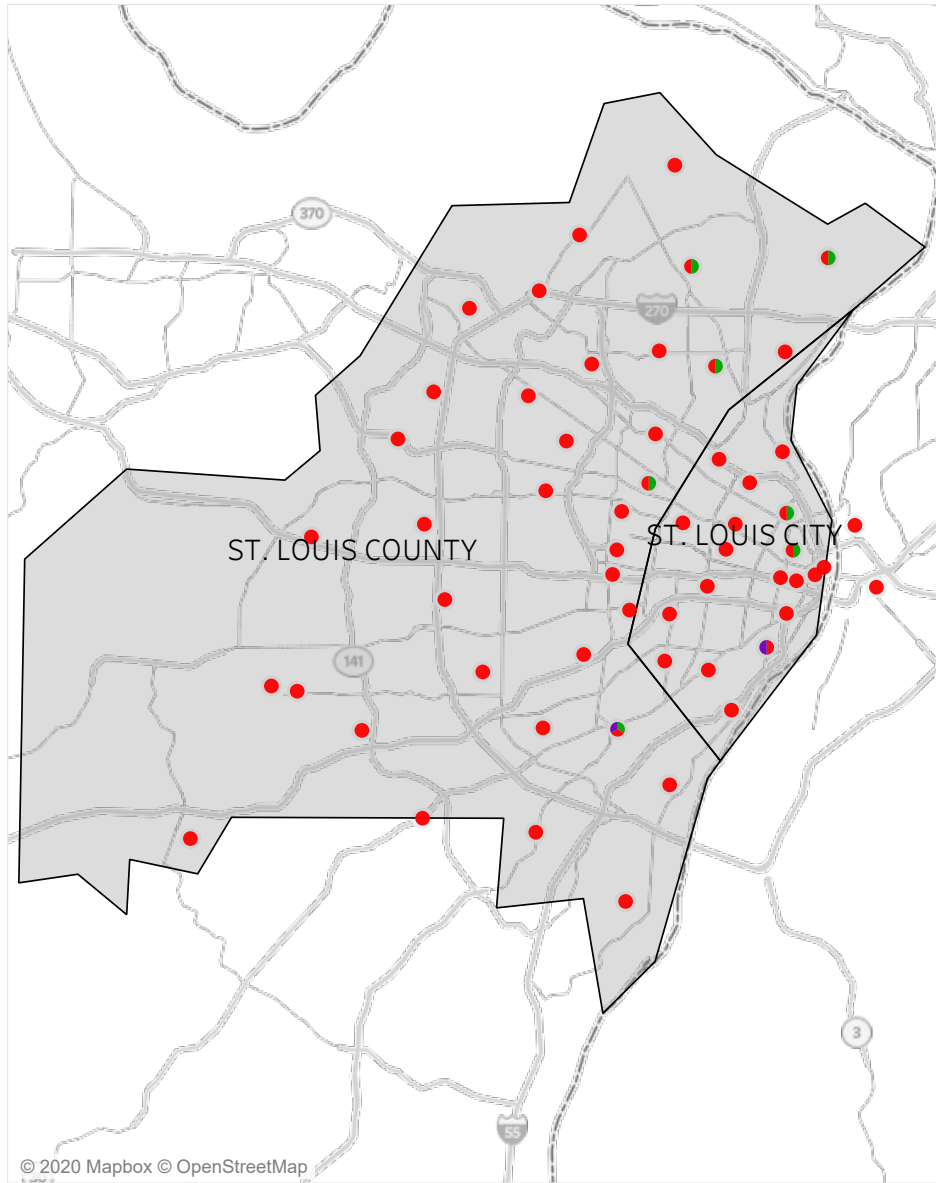
This map is showing zip codes the E&T programs reached. The green shade is showing MWA and red is for SkillUP. The golden color is where the two providers overlap. The gray areas perhaps have not been reached yet. NOTE: Any shade of color other than the three shown in the legend shows the presence of more than one provider. Program:

■ HITE
 ■ MWA
 ■ SkillUP

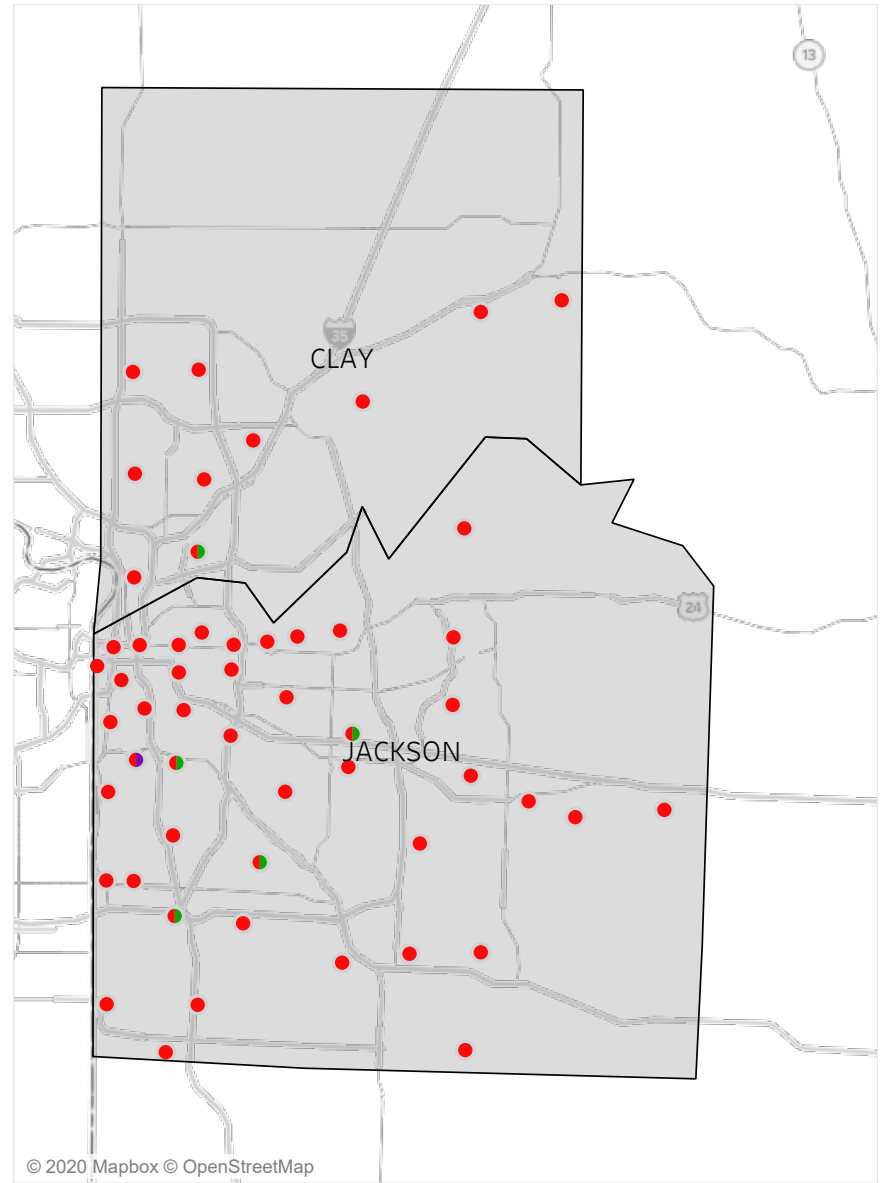


## Metropolitan Survey Map

Metro St. Louis E&T programs survey zip codes



Kansas City area E&T programs survey zip codes



Created by: Workflow and Data Management Unit  
Updated: March 20, 2020

■ MWA

Program

■ SkillUP

■ HITE

## Survey on Program Line

| County Name      | Program |       |         | Grand Total |
|------------------|---------|-------|---------|-------------|
|                  | HITE    | MWA   | SkillUP |             |
| Grand Total      | 8       | 1,546 | 3,687   | 5,241       |
| ST. LOUIS COUNTY | 1       | 6     | 674     | 681         |
| ST. LOUIS CITY   | 1       | 3     | 637     | 641         |
| JACKSON          | 1       | 4     | 371     | 376         |
| ST. FRANCOIS     | 3       | 192   | 67      | 262         |
| CASS             |         |       | 210     | 210         |
| SCOTT            |         | 64    | 123     | 187         |
| RIPLEY           |         | 29    | 129     | 158         |
| NEW MADRID       |         | 36    | 105     | 141         |
| BUTLER           |         | 107   | 25      | 132         |
| MISSISSIPPI      | 1       | 32    | 95      | 128         |
| HOWELL           |         | 97    | 30      | 127         |
| BOONE            |         | 82    | 33      | 115         |
| DUNKLIN          |         | 33    | 78      | 111         |
| LACLEDE          |         | 98    | 12      | 110         |
| GREENE           | 1       | 8     | 100     | 109         |
| PEMISCOT         |         | 22    | 76      | 98          |
| CAPE GIRARDEAU   |         | 63    | 33      | 96          |
| STODDARD         |         | 34    | 61      | 95          |
| VERNON           |         |       | 73      | 73          |
| WRIGHT           |         | 51    | 17      | 68          |
| BATES            |         | 1     | 63      | 64          |
| COLE             |         | 14    | 38      | 52          |
| JEFFERSON        |         |       | 51      | 51          |
| PULASKI          |         | 49    | 1       | 50          |
| BUCHANAN         |         | 5     | 44      | 49          |
| TEXAS            |         | 46    | 3       | 49          |
| CAMDEN           |         | 43    | 5       | 48          |
| JASPER           |         |       | 46      | 46          |
| LINCOLN          |         | 41    | 5       | 46          |
| WARREN           |         | 25    | 12      | 37          |
| SHANNON          |         | 22    | 14      | 36          |
| FRANKLIN         |         | 2     | 33      | 35          |
| WAYNE            |         | 28    | 7       | 35          |
| ADAIR            |         | 21    | 13      | 34          |
| PHELPS           |         | 12    | 22      | 34          |
| CLAY             |         | 1     | 30      | 31          |
| MARION           |         | 10    | 21      | 31          |
| MONROE           |         |       | 30      | 30          |
| BARRY            |         |       | 26      | 26          |
| STE. GENEVIEVE   |         | 24    | 1       | 25          |
| IRON             |         | 19    | 5       | 24          |
| OREGON           |         | 23    | 1       | 24          |

## Survey on Program Line

| County Name | Program |     |         | Grand Total |
|-------------|---------|-----|---------|-------------|
|             | HITE    | MWA | SkillUP |             |
| OZARK       |         | 22  | 2       | 24          |
| RANDOLPH    |         | 13  | 10      | 23          |
| BOLLINGER   |         | 5   | 17      | 22          |
| TANEY       |         | 3   | 18      | 21          |
| MACON       |         | 7   | 12      | 19          |
| ST. CHARLES |         | 1   | 17      | 18          |
| WASHINGTON  |         | 7   | 11      | 18          |
| MILLER      |         | 12  | 5       | 17          |
| CARTER      |         | 12  | 4       | 16          |
| CALLAWAY    |         | 11  | 4       | 15          |
| DOUGLAS     |         | 10  | 5       | 15          |
| MADISON     |         | 9   | 6       | 15          |
| HENRY       |         | 1   | 13      | 14          |
| MORGAN      |         | 6   | 8       | 14          |
| NEWTON      |         |     | 14      | 14          |
| AUDRAIN     |         | 9   | 2       | 11          |
| CHRISTIAN   |         |     | 11      | 11          |
| DENT        |         | 9   | 2       | 11          |
| PIKE        |         | 6   | 5       | 11          |
| PERRY       |         | 8   | 2       | 10          |
| PETTIS      |         | 1   | 9       | 10          |
| PLATTE      |         |     | 9       | 9           |
| REYNOLDS    |         | 8   | 1       | 9           |
| LAWRENCE    |         |     | 8       | 8           |
| MCDONALD    |         |     | 8       | 8           |
| CLARK       |         | 7   |         | 7           |
| LAFAYETTE   |         | 2   | 5       | 7           |
| CRAWFORD    |         | 1   | 5       | 6           |
| SHELBY      |         |     | 6       | 6           |
| BENTON      |         | 2   | 3       | 5           |
| HOWARD      |         | 3   | 2       | 5           |
| WEBSTER     |         | 2   | 3       | 5           |
| COOPER      |         | 3   | 1       | 4           |
| SCHUYLER    |         | 4   |         | 4           |
| SCOTLAND    |         | 3   | 1       | 4           |
| CLINTON     |         | 3   |         | 3           |
| JOHNSON     |         |     | 3       | 3           |
| KNOX        |         | 2   | 1       | 3           |
| LINN        |         | 1   | 2       | 3           |
| LIVINGSTON  |         | 2   | 1       | 3           |
| MONTGOMERY  |         | 2   | 1       | 3           |
| OSAGE       |         |     | 3       | 3           |
| POLK        |         |     | 3       | 3           |

# Survey on Program Line

| County Name | Program |     |         | Grand Total |
|-------------|---------|-----|---------|-------------|
|             | HITE    | MWA | SkillUP |             |
| PUTNAM      |         | 1   | 2       | 3           |
| DADE        |         |     | 2       | 2           |
| HICKORY     |         |     | 2       | 2           |
| MONITEAU    |         |     | 2       | 2           |
| NODAWAY     |         |     | 2       | 2           |
| RALLS       |         |     | 2       | 2           |
| STONE       |         | 1   | 1       | 2           |
| ANDREW      |         |     | 1       | 1           |
| BARTON      |         |     | 1       | 1           |
| CEDAR       |         |     | 1       | 1           |
| GASCONADE   |         |     | 1       | 1           |
| HARRISON    |         |     | 1       | 1           |
| LEWIS       |         |     | 1       | 1           |
| MARIES      |         |     | 1       | 1           |
| MERCER      |         |     | 1       | 1           |
| RAY         |         |     | 1       | 1           |
| SALINE      |         |     | 1       | 1           |
| ST. CLAIR   |         |     | 1       | 1           |