

Agency	<u>Y/N</u>	<u>Partner Update</u>	<u>Workforce Development Boards</u>	<u>Y/N</u>	<u>Partner Update</u>
Better Family Life MWA/SkillUP	y	<p>Barbara and team. Update continue to work with community partners to serve and meet needs of community. First virtual community round table. Using virtual sources to speak with community and participants. Using email and mail. Continuing enrollment. Well received virtual. Training sessions are scheduled. Employment team cultivating relationships with employers. Offering covid 19 testing with affina, food giveaways, employment info, health info, encouragement. Outreach remains active with team. Open to public soon. Success stories: 1 MWA: , single mom, successfully completed phlebotomy, employed at mercy hospital. 6 months of employment and enjoys her job. Fulfilling her career path goal of becoming RN. SkillUP: single mother, needed child care, employment and wanted to go</p>	Central	n	

		<p>back to school. Medical assistant certification. Passed NHA exam. While in school, she had a hearing disability. Challenging for her to do her work. Was able to get her a specially designed stethoscope. She finished school, employed making 15 an hour.</p>			
ARCHS IGP/SkillUP	y	<p>Scott. 2 success stories: SkillUP Employment connection, participant enrolled in March seeking employment and housing assistance. Job readiness training, circulating his resume in construction industry. Within 5 days granted interview LPI construction and was hired as general laborer 15 an hour. Pursuing joining local laborers union. Working with housing specialist within agency. He will be moving into a new apartment at the end of the month. ARCHES BFL: young mother who received employment on onset of covid 19 on 3/2. hired as hospital services technician and is doing well and about to finish her 90 day probation.</p>	Kansas City and East Jackson	n	

FWCA	y	<p>Natalie: what we've been working with FWCA, start with SkillUP, major piece of our focus over the past 2 weeks. Meeting with one another, exploring creative ways to communicate with one another and with participants. Switching up benefits and incentives to entice folks to participate. Continuing to have virtual contact with Zoom. Resume prep is a popular topic. In addition have also been looking at job readiness program, upgrades to ensure JRP contacts are able to be shared through a virtual platform. Career coaches, concentrated on making sure everything, enrollment over the phone, savvy about using all methods of contact for participant, email, text, mail. Requests for resources for connections to diapers and personal care items. Community contacts with partnerships to ensure everyone gets what they need</p> <p>Success story: MWA McKayla, single mother, infant son. Sept 19. applied for</p>	Jefferson/Franklin	y	<p>Continuing to work with skill up participants in program. They are continuing their training. One just started CDL training yesterday. Are on track to complete. We are reviewing all participants once done with clinical. 3 in practical training. 1 in repertory training. Referring to virtual career fairs. Continuing to work with community colleges to work together to assist participants on snap programs to skill up.</p>
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		<p>patient care tech program, able to help support her find child care.</p> <p>Completed 18 week training, contacted by teachers that she had received a 4.0 GPA with almost perfect attendance (1 day missed) keeping in contact with her, her test was postponed, and career coach working with her to explore different employers, keeping her motivated so as soon as exam is rescheduled she can go in and pass it.</p>			
LINC		<p>Dawn Patterson: continuing to work w clients and com partners, supportive services, adhering safety. Exploring self-care training options with team and staff. Doing virtual team meetings, utilizing zoom with clients</p> <p>Success stories: one client released from incarceration in Jan this year, on parole, was trying to get driver's license when covid hit. Obtained employment 4/30 10/ hour part time.</p> <p>Another client had barriers outside of covid 19, able to gain employment as event specialist, work in Sam's club part time 12 an hour,</p>	Northeast	y	<p>Diane: we are finishing a graduation ceremony- virtually 9 folks graduated professional development class. Moving forward for further training and enrollment. Increasing outreach to get more people involved in training program</p> <p>Success stories: Mary: enrolled in skill up Dec 2018, practical nursing license with WIOA, interested in continuing on for career. Applied gained accepting AADN at MACC, Jan 2 2019, received funding assistance from SkillUP, TRE and WRE, successfully completed Dec 2019, got her RN on 2/6/2020, full time employment, 40 hours</p>

		will work full time as hours become available.			per week as RN and is making \$24.00 an hour. Still employed and doing well in her job. Enrolled 11/2019, interested in CDL training, began program 11/11/19, had to leaving training 11/13/19 no fault of his own, still wanted to complete program and allowed him to return, finally able to return- then he found he wasn't able to complete training due to personal reasons, able to work with him to assistance to find employment, forklift loader, 40 hours a week making 17/hour
MCCA	N		Northwest	n	
MERS/Goodwill		Ben and team: submitted report on transitioning staff back to office with staggered return within next few weeks. Outreach lists, few successful SkillUP enrollments, DocuSign, virtual resource fair, SkillUP reps on hand to meet with those who visit, virtual workshop, excel centers, final term of school year 3 participants to begin C N A training. Career readiness staff in all excel centers, helping high school graduates to earn a wage. Recently	Ozark		Cody, nothing much new to report, continue virtual enrollments and resources, tentative reopen date for in person services.

		<p>implemented choices 360. develop resumes, fine tune career pathways Success story: Kim, Springfield excel center, reported how thankful she was. Financially struggling when she enrolled. SkillUP was able to assist with getting power back on. LTG of getting peer support specialist. Graduated simultaneously earning both peer support specialist certificate and hs diploma, 12 hour up to 14.65 after probation. No longer receiving snap and thankfully to provide food for family without assistance.</p>			
Missouri CAN		<p>Erica: continuing checking in with participants, regularly, access to resources they need, getting any help they need, keeping them engaged with their goals. Continuing to enroll via phone, email, zoom, etc. reach out to participants any way we can remotely. Continuing to use outreach list to get new participants, mail, calling, emailing postcards.</p>	St. Charles County	n	
ResCare		<p>Amanda: we are completing orientation using</p>	St. Louis City	n	

		<p>virtual meetings, many participants returning to work or finding new employment increase in participation, daily web ex meeting with all staff. Success stories MWA participant sunglasses hut in Branson, purchased vehicle. MWA participant hired as manager at local retail. SkillUP , using outreach and noticed increase interest</p>			
<p>Southern Missouri Works Project (SMWP)</p>		<p>Bridget: several updates: cosmetology school, 2 C N A, 5 starting training for medical coding and billing, increase in enrollment other 2 participants gain employment- OJT 90 days, will be hired full time 10 an hour, PT Job at tractor supply at 9.45 an hour, waiting for barbering training to open. 1 on list to start medical assistance, took entrance exam, another participant employed at tractor trailer company, welding training and got job at 17 an hour. CDL training: 2 will start soon. 5 girls starting CN A and making 9.45 an hour, with pay that will increase. One starting welding</p>	<p>St. Louis County</p>	<p>n</p>	

		<p>training. In home health care provider participant, will receive pay increase, another participant gained employment making 10 an hour, Bi weekly case manager meetings via zoom. Using outreach, call logs, increase in participants interested in the program and wanting to sign up.</p>			
<p>City of Springfield</p>		<p>Kim: region 7, several things to report, continuing to receive new MWA referrals at all three service centers, assisting with enrollment. No problems with TRE or WRE can get their supportive services taken care of 27 new SkillUP participants, reached out via email and phone to gain participating that way. 2 who have expressed interest but not enrolled. 4 enrolled, resume assistance, 3 have gained employment 10 an hour, and will receive increase after probation. One with pet store making 11 an hour, conditional employed as bus driver pending drug screening and physical. Meeting 2-3 days as a team via zoom. Several people taking</p>	<p>Southeast</p>	<p>y</p>	<p>Denise: we are back in offices conducting business as usual, enrollments and interviews with temporary clients by zoom. Working out well. Workshops with them also. Resumes are a hot item back with us. LPN graduated from nursing school. CDL school opened back up, 2 started training 1 client who gained employment at amazon making 15.00 an hour. Continuing outreach and getting clients ready for new semester opening up. Glad to be back in the office.</p>

	<p>advantage of financial situations- wisely spending their stimulus</p> <p>Success story: scarlet, came in defeated, no money, facing eviction, disconnect, minor legal issue. Able to get legal issue situation, reached out and helped her with utilities, and situations for rent. This went on to continue with job search. Attended march Change 1000, scored platinum in NCRC. Standout student. Peer mentor, after this meeting her case manager, worked with her to go to job fairs, also met hiring manager at Behavioral health, interviewed with her, please with her presentation within 2 weeks offered a job, pandemic hit, had no daycare, reached back to skills received and was proud to announce she has passed both 30 and 60 day review, very happy with her performance.</p>			
		Southwest	y	Chris: still working remotely as we have not received an open date for Joplin job center. Monett staff in office, closed to public. Enrollment through virtual means. One

					<p>success story: MODOT grant to allow us to do training for basic highway training focusing on women and minorities. Clients have finished classroom training, but unable to do practical classes. First customer hired with emery sap and sons, working on bridge outside MT Vernon making 18.00 an hour. Working with other customers in that program.</p> <p>We bought some COVID training for those reentering the workforce, referring customers to that.</p> <p>3 continuing education credits for CN As</p> <p>How to safely interact with the public as they reenter the workforce</p>
Other Reps:			South Central WIB	n	
			West Central	y	<p>Tanya: do not have opening date yet, everything we've been doing is virtual at this point. Reaching out with enrolled participants to make contact. Success story: veteran, update his resume to show his previous skills, hired at \$20 an hour in construction.</p>

Program Updates/New Reminders

1. All May invoices must be submitted by June 10th to allow for processing and payment before SAMII shuts down to reconcile and prepare for the new fiscal year starting July

1. This is for all programs. If your invoice comes in late, we cannot guarantee timely payment.

Training

2. If anyone needs training, send an email to SkillUP.Missouri@dss.mo.gov to request training.

Outreach

3. Please ensure all participants complete the Outreach and Effectiveness Survey located at: <https://riskanalysisunit.wufoo.com/forms/et-engagement-effectiveness-survey/>
4. Please email SkillUp.Missouri@dss.mo.gov if outreach/marketing materials are needed. Also, when requesting the materials make sure you provide your entire mailing address. There has been some materials returned due to the address not having a suite number. In addition, as a reminder we cannot send to PO boxes. It must be a physical address.

Additional Manager Updates (Items Not Already in the Agenda)

Dione Pashia None

Joy Benne None

JaCinda Rainey - **to discuss MWA Work Requirements updates and clarifications.** Wanted to take a few minutes to provide updates/reminders. Please remind teams that when participant reports a change the process has not changed. They should still be emailing to ensure the changes are reported. Remind team to allow supportive services. They must be in a work activity. Any events we have as we start returning to offices, or virtually, drive thru events. Letting CIS in your region know so we can share with participants we speak with. Suspension of work requirements expire on 5/31- extended until 6/15 and department will reevaluate.

Justin Logan - **discuss memo on additional outreach** Wanted to discuss: sent a memo through FSD, CSE and DYS- highlights all our programs we offer and we put in a referral process for anyone outside the call centers, put in a process that the referral can be done by those outside call centers. Educated staff about work programs. It may start going out to individuals. Situations have changed, a lot of people's situations have changed. As we get back to helping people look into new careers. We may see an uptick in traffic due to outreach. Going about educating as many individuals as we can about the programs you all offer on our behalf. That information is starting to circulate.

Jennifer Buechler None

Kami Macias None

Jennifer Heimericks - **MPRO National Calls** a few things: Missouri is in mountain plains region for USDA FNS, which provides skill up funding. Once a month calls- they are wanting to collaborate more with other states. Finding innovative ways to collaborate. Josh, partner at MPRO, wants to know if there are any partners who want to present on the regional calls, to discuss your process. To help facilitate conversation with other states, just send Jennifer an email if you're interested in presenting. Still providing outreach through secure transfer, if you need information on how to access this, please let me know. This is a way to do cold calls. In case traffic is down. Working on budget exercise for department.

Anticipating budget reductions, as soon as everything is finalized, we will let everyone know.

Lisa Schroeder None

Jeriane Jaegers-Brenneke None

Questions or Additional Information

This is the partners' opportunity to ask or share any additional information with the group. Any questions?

Ongoing Reminders

5. Providers need to submit weekly numbers by emailing the completed template to the SkillUP.Missouri@dss.mo.gov. If templates are not received each week, weekly calls will resume.
6. Provider staff should always submit the FS-5 SkillUP Employment or Training Information Form to FSD **immediately** when a participant obtains employment.
7. Provider staff should use the Change Request Guidance when submitting change requests. **Please ensure entry of a case note prior to submitting, listing the details included on the request form.**
8. Please submit invoices and reports to the FSD.E&TInvoices@dss.mo.gov email rather than sending them to Shanese or Jessica directly. If they are out for an extended time this could cause a delay in receiving payment.
9. Please submit your success stories! When submitting these, please include a signed release and a photo with the client's story. If you cannot get a signed FSD release from the participant, please remove any personally identifying information. The FSD release form is available on the Provider Portal. Submit success stories to FSD.E&TInquiry@dss.mo.gov.
10. Please keep track of the number of individuals obtaining employment with the state (by region).
11. Please contact SkillUP.Missouri@dss.mo.gov with any staff that have attended SkillUP training but are no longer working with the program so we can terminate MoJobs access and have them removed from our distribution lists.
12. Partner Call Minutes are available on the SkillUP portal.

Email Quick Reference List

- Training requests, Marketing Materials, Reactivations & MoJobs Change Requests:

SkillUp.Missouri@dss.mo.gov

- Questions for MWA/SkillUP

FSD.E&TInquiry@dss.mo.gov

Monitoring Unit

FSD.E&TMonitoring@dss.mo.gov

Invoices

FSD.E&TInvoices@dss.mo.gov

DCN verifications

DSS.FSD.Agreements@dss.mo.gov

FS-5/DWD-PO-608, DWD-PO-609, Job Search Log, and ABAWD Hours Reported Log and WIOA
Career Services Form:

ABAWD1@ip.sp.mo.gov

Partners email distribution list

DSS.FSD.SkillUPPartners@dss.mo.gov